




WINNIPEG PARKING AUTHORITY
Vehicle for Hire Division
VEHICLE FOR HIRE REGULATIONS

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SUBJECT:	REQUIRED DRIVER TRAINING	VFH-18-004
CATEGORY:	All Vehicle for Hire Drivers	REVISION DATE: April 1, 2025
PURPOSE: To outline the required training programs to operate a vehicle for hire.		
REFERENCE: <ul style="list-style-type: none">• Vehicle for Hire By-law 129/2017, section 49(1)(e)• Vehicle for Hire By-law 129/2017, section 49(1)(g)• Vehicle for Hire By-law 129/2017, section 49(1)(h)• Vehicle for Hire By-law 129/2017, section 73(3)(h)• Vehicle for Hire By-law 129/2017, section 73(3)(i)• Vehicle for Hire By-law 129/2017, section 73(3)(j)• Vehicle for Hire By-law 129/2017, section 73(3)(k)• Vehicle for Hire By-law 129/2017, section 73(3)(l)		
General <p>The above noted sections of the Vehicle for Hire (VFH) By-law provide the authority for the designated employee to specify the following requirements for taxi, limousine and/or personal transportation provider (PTP) drivers which are outlined in detail in the noted schedules to the Regulation.</p> <ul style="list-style-type: none">• English language proficiency standard; Schedule A;• Required training programs for taxi drivers; Schedule B;• The required level of skills and/or knowledge for licensing as a taxi driver; Schedule C;• Prior Learning Assessments; Schedule D;• Required training programs for PTP drivers; Schedule E		
DATE OF ISSUE: APRIL 1, 2025		SUPERSEDES ISSUE OF: June 1, 2022
APPROVED:  Grant Heather Manager, Vehicles for Hire Winnipeg Parking Authority		

Vehicle for Hire Regulation 18-004
Schedule A

Vehicle for Hire Driver English Language Proficiency

A driver is expected to be able to communicate in English, to a level proficient to provide transportation services and be able to communicate with passengers. A driver should be able to meet and demonstrate a level 5 English proficiency according to Canadian Language Benchmarks, published by the Centre for Canadian Language Benchmarks.

Effective January 1, 2024 proof of completion of language proficiency is not required upon application for a taxicab or limousine drivers licence or registration with a PTP dispatcher.

In accordance with the VFH By-law, the designated employee may direct any licenced or registered driver, operating under this By-law, to demonstrate the required level of English proficiency, as indicated in this schedule, if the driver's ability to communicate in English appears to be insufficient to communicate effectively with customers, licencing personnel, enforcement officers, or the Appeal Board on matters relevant to licence eligibility.

**Vehicle for Hire Regulation 18-004
Schedule B**

Vehicle for Hire Driver Training

To be eligible for a taxi or limousine licence or to register as a PTP driver, an individual must provide a document (certificate, letter) confirming successful completion of a training course approved by the designated employee. Approved courses are listed in Appendix 1 to this Schedule.

Effective April 1, 2025, with the revision of the VFH training course, all drivers must provide proof of course completion upon initial application for a licence or registration with a PTP dispatcher.

To be eligible for issuance or renewal of a taxi or limousine drivers licence or registration as a PTP driver, an individual must provide a document (certificate, letter) indicating completion of the initial or refresher accessibility training required for all VFH drivers as outlined in appendix 1.

“Provisional Taxicab Drivers Licence”

Effective June 1, 2022:

In order to assist in the recruitment of taxi drivers, the creation of a “provisional taxicab drivers licence” has been established so that dispatch companies may recruit drivers, who may be able to gain experience driving while also completing the required training.

The “provisional” taxi driver’s licence will be set to expire in a maximum of 90 days after the original date of issuance, with no exceptions to this timeframe.

In order to qualify for a “provisional taxicab drivers licence”, an applicant will need to complete the following:

- 1) Applicant’s will be required to successfully satisfy all requirements as per Section 49(1) of the By-law, with the exception 49(1)(g) and 49(1)(h);
- 2) To be issued a provisional licence, an applicant will provide a copy of their confirmation of course registration as part of their application to VFH, as well as all of the required background checks.

During that 90-day window, the taxicab driver may drive with their provisional licence, while satisfying the educational requirement. Successful completion of the approved Vehicle for Hire Professional Driver Training course must be within the 90-day provisional licence timeframe, including successfully passing the required course exam.

An applicant will also be required to satisfy the accessibility training required as outlined in appendix 1 within the 90-day window of their provisional licence.

Any applicant who will be providing accessible service in an accessible vehicle must immediately complete accessible training as required in Regulation 18-005 *Accessibility Requirements* prior to the issuance of a licence.

When an applicant who possesses a “provisional” taxicab drivers licence completes the required Vehicle for Hire Professional Driver Training course and the required accessibility training requirement, they may immediately provide confirmation of successful completion to VFH, who will then provide them a full taxicab driver’s licence.

Building Cultural Competency – driver training sessions

The Building Cultural Competency (BCC) Training for VFH drivers was developed out of a need for accurate training on history and the impacts of the Indian Act and Indian residential schools, out of a mutual concern for safety between the industry and the community, and to understand the Missing and Murdered Indigenous Women, Girls and Two-Spirited Peoples (MMIWG2S+) epidemic and acknowledge a driver’s role as VFH driver/dispatcher concerning the Calls for Justice.

This training was developed by Winnipeg’s Indigenous community, with specific input from Giganawenimaanaanig, and the curriculum is delivered by members of the indigenous community. There is no cost to drivers to attend, and it is mandatory.

BCC Driver Training Milestones for Dispatchers

By September 30, 2025 a minimum of 10% of all existing registered drivers must complete the Building Cultural Competency Training.

By December 31, 2025 a minimum of 20% of all existing registered drivers must complete the Building Cultural Competency Training.

By March 31, 2026 a minimum of 30% of all existing registered drivers must complete the Building Cultural Competency Training.

By June 30, 2026 a minimum of 40% of all existing registered drivers must complete the Building Cultural Competency Training.

By September 30, 2026 a minimum of 50% of all existing registered drivers must complete the Building Cultural Competency Training.

By December 31, 2026 a minimum of 60% of all existing registered drivers must complete the Building Cultural Competency Training.

By March 31, 2027 a minimum of 70% of all existing registered drivers must complete the Building Cultural Competency Training.

By June 31, 2027 a minimum of 80% of all existing registered drivers must complete the Building Cultural Competency Training.

By September 30, 2027 a minimum of 90% of all existing registered drivers must complete the Building Cultural Competency Training.

By December 31, 2027 a minimum of 100% of all existing registered drivers must complete the Building Cultural Competency Training.

Vehicle for Hire Regulation 18-004**Schedule B****Appendix 1****Approved VFH Driver Training**

Approved initial training courses to demonstrate required knowledge and skills include:

Course Name	Course Provider	Duration	Successful Completion
VFH Professional Driver Training program	St. James-Assiniboia Continuing Education	Up to eighteen (18) hours	80% on final exam; 100% attendance
Building Cultural Competency Training	City of Winnipeg	Up to Eight (8) hours	Full day attendance with sign in and certificate
Accessibility training	Independent Living Resource Centre (ILRC)	One half (1/2) day – approximately 3-4 hours	
Winnipeg Transit Plus Training	Winnipeg Transit Plus	Two (2) to Four (4) days	

Approved refresher training courses include:

Course Name	Course Provider	Duration
Accessibility Transportation Refresher Training – All Vehicle Drivers	Independent Living Resource Centre (ILRC)	One (1) hour Online
WAV program (additional)	ILRC	1 Hour In-person
Winnipeg Transit Plus Training	Winnipeg Transit Plus	Two (2) to Four (4) days

**Vehicle for Hire Regulation 18-004
Schedule C**

Required Level of Skills and/or Knowledge

Completion of an approved training course outlined in Schedule B shall be considered the minimum standard of skills and knowledge to operate as a VFH driver.

The designated employee may direct any licensed taxi or limousine driver or registered PTP driver, at any time, to undergo testing to demonstrate that they meet the minimum standard of required skills and knowledge.

**Vehicle for Hire Regulation 18-004
Schedule D**

Prior Learning Assessment

A driver who has not renewed their taxi or limousine drivers licence or renewed their driver registration with a PTP dispatcher at least once within a 3-year period would be required to re-take the VFH professional driver training course.

However, there could be extenuating circumstances whereby an exception may be considered and a driver may be exempt from this requirement, or someone who may be in a position to challenge the training provided during the course and demonstrate proficiency through testing.

Any individual required to complete training and/or demonstrate a required level of skill or knowledge may submit a request in writing to the designated employee so that a review of the exception request and evidence to support this as well as of prior learning may occur and to determine if it meets the requirements under this Regulation.

Any such request shall include sufficient evidence, such as a course completion certificate, to allow the designated employee to make a reasoned determination of the merits of the request. Further testing may be required with a minimum pass rate of 80%.

Vehicle for Hire Regulation 18-004
Schedule E

Personal Transportation Provider Driver Training

Personal Transportation Driver (PTP) drivers must, as a minimum, undertake training as required by the designated employee under the By-Law. Additional training may be at the discretion of the PTP dispatcher.

Effective January 1, 2024, all PTP drivers must begin taking Accessible Driver training in order to meet the requirements of the VFH By-law as well as the Accessibility for Manitobans Act.

Further, any PTP driver who is driving an accessible vehicle, promoting or holding themselves out to provide accessible transportation service, must have completed VFH acceptable accessible training, maintain certification of this training and clearly demonstrate that they possess and can demonstrate the skills and knowledge to reasonably considered by the designated employee to be necessary in order to provide transportation services to individuals who use a wheelchair or similar device and who cannot self-transfer.

VFH Professional Driver Training Program

Effective May 1, 2025 all new drivers registering to become PTP drivers must have completed the VFH Professional Driver Training Program and Accessibility training. Confirmation must be provided to the PTP dispatcher for whom they are registering at the time of application. This training is only required to be completed once in order to obtain a taxi or limousine drivers licence or to register with multiple PTP dispatchers.

Driver Training Milestones for Dispatchers

By September 30, 2025 a minimum of 15% of all existing registered drivers must complete the Professional Driver Training Program.

By December 31, 2025 a minimum of 25% of all existing registered drivers must complete the Professional Driver Training Program and Accessibility training.

By March 31, 2026 a minimum of 40% of all existing registered drivers must complete the Professional Driver Training Program and Accessibility training.

By June 30, 2026 a minimum of 60% of all existing registered drivers must complete the Professional Driver Training Program and Accessibility training.

By September 30, 2026 a minimum of 80% of all existing registered drivers must complete the Professional Driver Training Program and Accessibility training.

By December 31, 2026 a minimum of 100% of all existing registered drivers must complete the Professional Driver Training Program and Accessibility training.