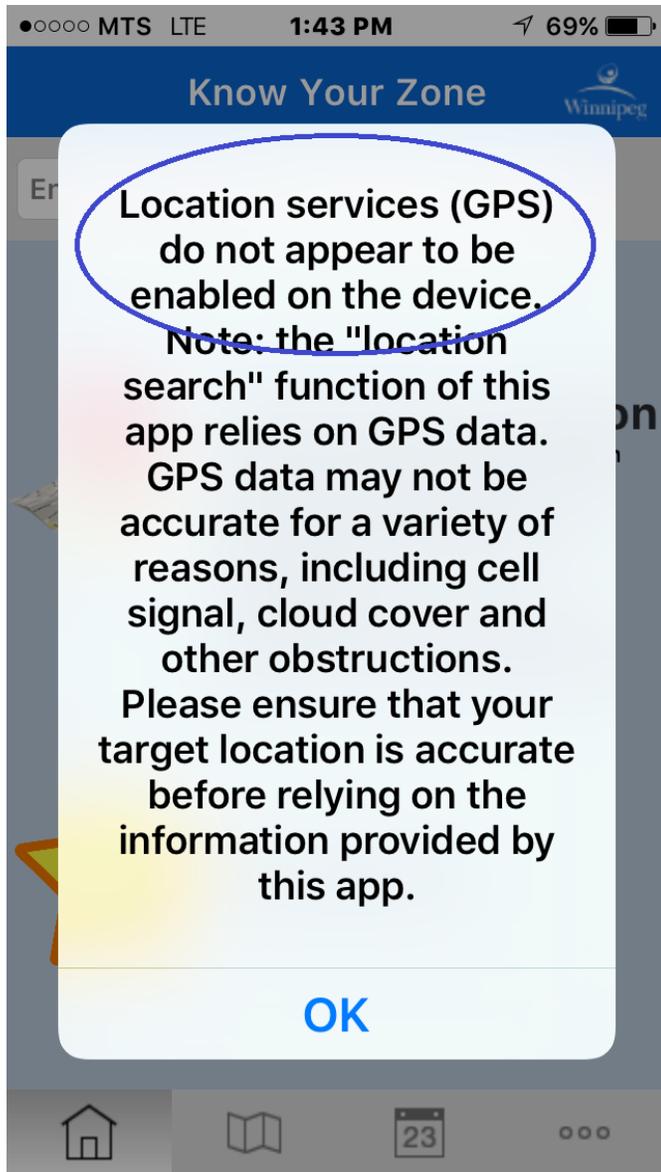


Know Your Zone App How to Turn On Location Services

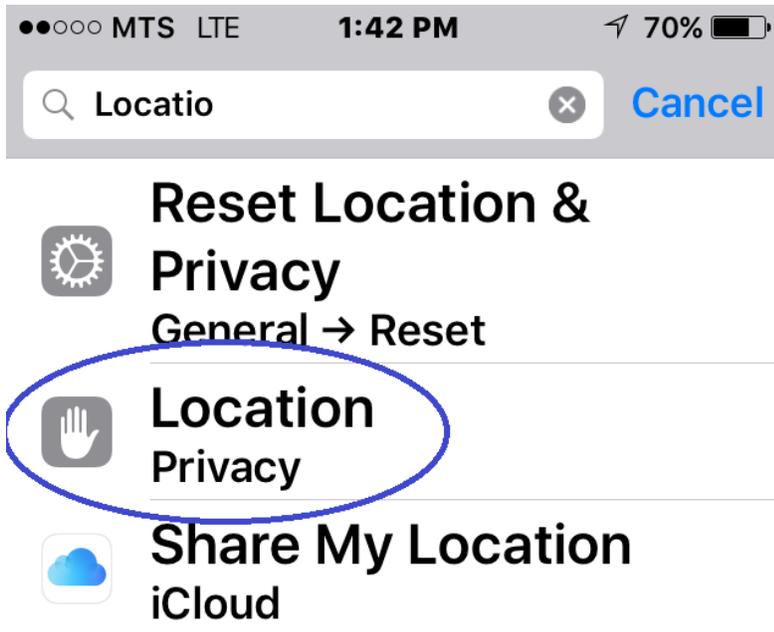
If Location Services are turned off on a mobile device, the Know Your Zone app will display the following message when users try to use the “**Search by Location**” function from app’s Home screen:



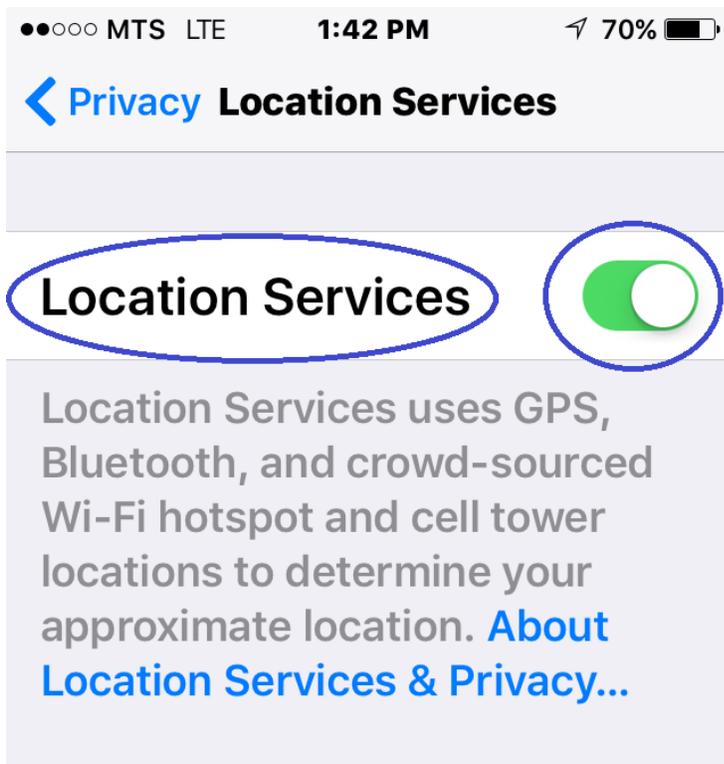
Following are directions on how to enable Location Services:

iOS (iPhone, iPad):

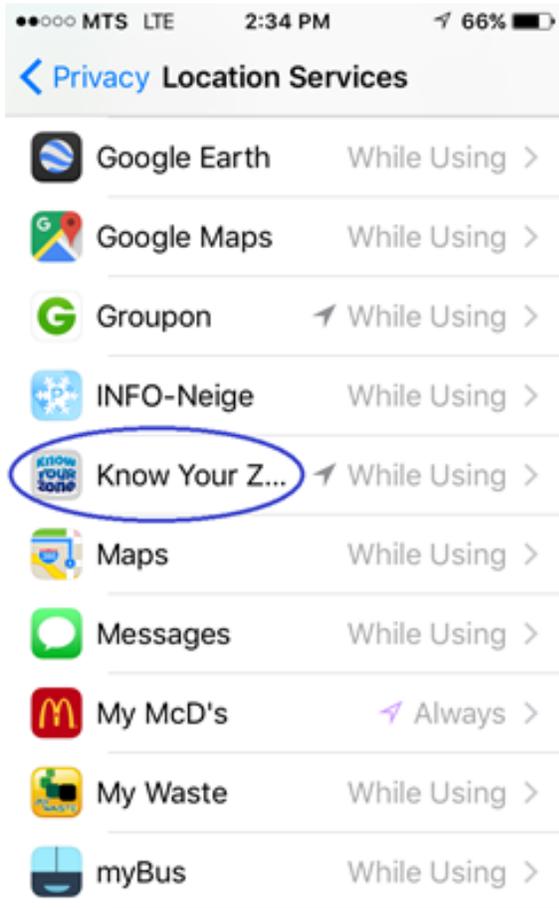
1. Open **Settings** app.
2. In **Setting**, search for **Location**:
3. Select **Location (Privacy)** from search results:



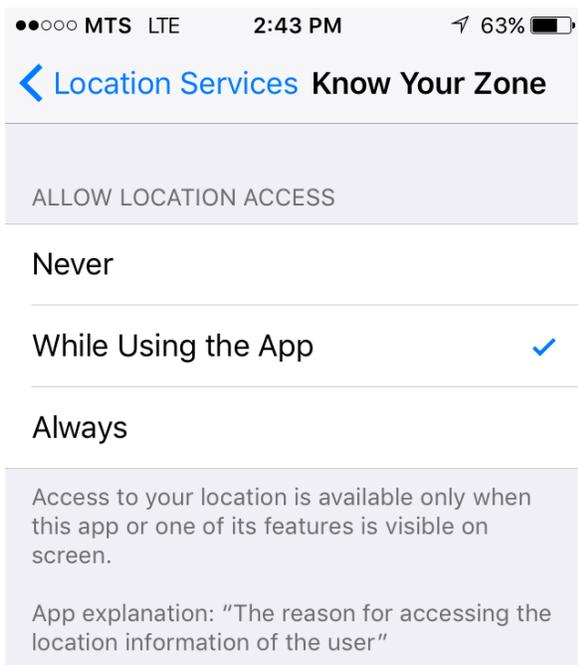
4. In **Location Services**, make sure that it is flicked to the enabled position (green!).



5. Now scroll down in the Location Services screen to locate **Know Your Zone** app. Tap on the right arrow to select it, and open location settings for this app.



6. Finally, in the **Know Your Zone** settings make sure that **“While Using the App”** is selected.



Android devices:

Screenshots are not attached because different Android devices usually have their own vendor customized look & feel. But general speaking, the process is same as for iOS.

1. Go to **Settings**.
2. Go to **Location** (most Android systems also allow searching for a setting)
3. Make sure that Location is set to **“On”** position.