

Information Bulletin

Use of CSTE's

As defined in the Manitoba Hydro Customer Metering Standards, a Customer Service Termination Enclosure (CSTE) is “an approved outdoor located customer service termination enclosure which may or may not contain revenue metering transformers.”

Since the utility will not terminate their conductors in the customer's service equipment, a separate piece of equipment is required for this purpose. A CSTE is an enclosure provided for the termination of the utility's supply conductors and the consumer's service conductors.

By its definition, the CSTE is the location of the customer service point.

- a) The line side of the CSTE is the supply authority's responsibility and falls under the jurisdiction of that supply authority (Manitoba Hydro).
- b) The load side of the CSTE is the consumer's responsibility and falls under the jurisdiction of the City of Winnipeg.
- c) The CSTE itself falls under the jurisdiction of the supply authority, even if it is customer owned. Although the City of Winnipeg will inspect the bending radius of the service conductors, the number of building services supplied by it and the termination points for the service conductors, the type and rating of the CSTE must meet the supply authority's requirements.

Note that a CSTE is not permitted to be installed on the load side of the service switch nor anywhere on the load side of the service point.

