



THE CITY OF WINNIPEG

REQUEST FOR PROPOSAL

RFP NO. 262-2023

**PROFESSIONAL CONSULTING SERVICES FOR COMPREHENSIVE INTEGRATED
WASTE MANAGEMENT STRATEGY (CIWMS) REVIEW**

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PART B - BIDDING PROCEDURES

B1. CONTRACT TITLE

- B1.1 PROFESSIONAL CONSULTING SERVICES FOR COMPREHENSIVE INTEGRATED WASTE MANAGEMENT STRATEGY (CIWMS) REVIEW

B2. SUBMISSION DEADLINE

- B2.1 The Submission Deadline is 12:00 noon Winnipeg time, May 3, 2023.
- B2.2 The Consulting Contract Administrator or the Manager of Materials may extend the Submission Deadline by issuing an addendum at any time prior to the time and date specified in B2.1.

B3. ENQUIRIES

- B3.1 All enquiries shall be directed to the Consulting Contract Administrator identified in D2.
- B3.2 If the Proponent finds errors, discrepancies or omissions in the Request for Proposal, or is unsure of the meaning or intent of any provision therein, the Proponent shall promptly notify the Consulting Contract Administrator of the error, discrepancy or omission at least five (5) Business Days prior to the Submission Deadline.
- B3.3 Responses to enquiries which, in the sole judgment of the Consulting Contract Administrator, require a correction to or a clarification of the Request for Proposal will be provided by the Consulting Contract Administrator to all Proponents by issuing an addendum.
- B3.4 Responses to enquiries which, in the sole judgment of the Consulting Contract Administrator, do not require a correction to or a clarification of the Request for Proposal will be provided by the Consulting Contract Administrator only to the Proponent who made the enquiry.
- B3.5 All correspondence or contact by Proponents with the City in respect of this RFP must be directly and only with the City's Consulting Contract Administrator. Failure to restrict correspondence and contact to the Consulting Contract Administrator may result in the rejection of the Proponents Proposal Submission.
- B3.6 The Proponent shall not be entitled to rely on any response or interpretation received pursuant to B3 unless that response or interpretation is provided by the Consulting Contract Administrator in writing.
- B3.7 Any enquiries concerning submitting through MERX should be addressed to:
MERX Customer Support
Phone: 1-800-964-6379
Email: merx@merx.com

B4. CONFIDENTIALITY

- B4.1 Information provided to a Proponent by the City or acquired by a Proponent by way of further enquiries or through investigation is confidential. Such information shall not be used or disclosed in any way without the prior written authorization of the Consulting Contract Administrator. The use and disclosure of the Confidential Information shall not apply to information which:
- (a) was known to the Proponent before receipt hereof; or
 - (b) becomes publicly known other than through the Proponent; or
 - (c) is disclosed pursuant to the requirements of a governmental authority or judicial order.

B4.2 The Proponent shall not make any statement of fact or opinion regarding any aspect of the Request for Proposals to the media or any member of the public without the prior written authorization of the Consulting Contract Administrator.

B5. ADDENDA

B5.1 The Consulting Contract Administrator may, at any time prior to the Submission Deadline, issue addenda correcting errors, discrepancies or omissions in the Request for Proposal, or clarifying the meaning or intent of any provision therein.

B5.2 The Consulting Contract Administrator will issue each addendum at least two (2) Business Days prior to the Submission Deadline, or provide at least two (2) Business Days by extending the Submission Deadline.

B5.3 Addenda will be available on the MERX website at www.merx.com.

B5.4 The Proponent is responsible for ensuring that they have received all addenda and is advised to check the MERX website for addenda regularly and shortly before the Submission Deadline, as may be amended by addendum.

B5.5 The Proponent shall acknowledge receipt of each addendum in Paragraph 10 of Form A: Bid/Proposal. Failure to acknowledge receipt of an addendum may render a Proposal non-responsive.

B5.6 Notwithstanding B3, enquiries related to an Addendum may be directed to the Consulting Contract Administrator indicated in D2.

B6. PROPOSAL SUBMISSION

B6.1 The Proposal shall consist of the following components:

- (a) Form A: Bid/Proposal (Section A) in accordance with B7;
- (b) Fees (Section B) in accordance with B8.

B6.2 The Proposal should also consist of the following components:

- (a) Experience of Proponent and Subconsultants (Section C) in accordance with B9;
- (b) Experience of Key Personnel Assigned to the Project (Section D), in accordance with B10;
- (c) Project Understanding and Methodology (Section E) in accordance with B11; and
- (d) Project Schedule (Section F) in accordance with B12.

B6.3 Further to B6.1 all components of the Proposal shall be fully completed or provided in the order indicated, and submitted by the Proponent no later than the Submission Deadline, with all required entries made clearly and completely, to constitute a responsive Proposal.

B6.4 Further to B6.2, all components of the Proposal should be fully completed or provided in the order indicated, and submitted by the Proponent no later than the Submission Deadline, with all required entries made clearly and completely.

B6.5 Proposal format, including number of pages, size of pages and, font, etc., will not be regulated, except that the Proposal should contain a table of contents, page numbering and should be in the Sections identified above. Proponents are encouraged to use their creativity to submit a Proposal which provides the requested information for evaluation and other information which illustrates the strength of their proposed solution.

B6.6 The Proposal shall be submitted electronically through MERX at www.merx.com.

B6.6.1 Proposals will **only** be accepted electronically through MERX.

B6.7 Proponents are advised that inclusion of terms and conditions inconsistent with the Request for Proposal, will be evaluated in accordance with B21.1(a).

B6.8 Any cost or expense incurred by the Proponent that is associated with the preparation of the Proposal shall be borne solely by the Proponent.

B7. PROPOSAL (SECTION A)

B7.1 The Proponent shall complete Form A: Bid/Proposal, making all required entries.

B7.2 Paragraph 2 of Form A: Bid/Proposal shall be completed in accordance with the following requirements:

- (a) if the Proponent is a sole proprietor carrying on business in their own name, their name shall be inserted;
- (b) if the Proponent is a partnership, the full name of the partnership shall be inserted;
- (c) if the Proponent is a corporation, the full name of the corporation shall be inserted;
- (d) if the Proponent is carrying on business under a name other than their own, the business name and the name of every partner or corporation who is the owner of such business name shall be inserted.

B7.2.1 If a Proposal is submitted jointly by two or more persons, each and all such persons shall identify themselves in accordance with B7.2

B7.3 In Paragraph 3 of Form A: Bid/Proposal, the Proponent shall identify a contact person who is authorized to represent the Proponent for purposes of the Proposal.

B7.4 Paragraph 13 of Form A: Bid/Proposal shall be signed in accordance with the following requirements:

- (a) if the Proponent is a sole proprietor carrying on business in their own name, it shall be signed by the Proponent;
- (b) if the Proponent is a partnership, it shall be signed by the partner or partners who have authority to sign for the partnership;
- (c) if the Proponent is a corporation, it shall be signed by their duly authorized officer or officers;
- (d) if the Proponent is carrying on business under a name other than their own, it shall be signed by the registered owner of the business name, or by the registered owner's authorized officials if the owner is a partnership or a corporation.

B7.4.1 The name and official capacity of all individuals signing Form A: Bid/Proposal should be entered below such signatures.

B7.5 If a Proposal is submitted jointly by two or more persons, the word "Proponent" shall mean each and all such persons, and the undertakings, covenants and obligations of such joint Proponents in the Proposal and the Contract, when awarded, shall be both joint and several.

B8. FEES (SECTION B)

B8.1 The Proposal shall include a Time Based Fee schedule calculated on a time basis for all disciplines and/or phases identified in D4 Scope of Services.

B8.2 Adjustments to Fees will only be considered based on increases to the Scope of Services.

B8.2.1 The City will not consider an adjustment to the Fees based on changes in the Project budget or the Final Total Construction Cost.

B8.3 Notwithstanding C1.1(b), Fees shall include costs for out of town travel, related meals and accommodations for the duration of the Project and shall not be considered an Allowable Disbursement.

- B8.4 The Fee Proposal shall also include an allowance for Allowable Disbursements as defined in C1.1(b), but shall exclude the costs of any materials testing, soils and hazardous materials investigation during construction.
- B8.5 Notwithstanding C11.1, Fees submitted shall not include the Goods and Services Tax (GST) or Manitoba Retail Sales Tax (MRST, also known as PST), which shall be extra where applicable.
- B8.6 Payments to Non-Resident Consultants are subject to Non-Resident Withholding Tax pursuant to the Income Tax Act (Canada).
- B8.6.1 Fees stated shall not include any costs which may be incurred by the Consultant with respect to any applicable funding agreement obligations as outlined in D18. Any such costs shall be determined in accordance with D18.

B9. EXPERIENCE OF PROPONENT AND SUBCONSULTANTS (SECTION C)

- B9.1 Proposals should include details demonstrating the history and experience of the Proponent and Subconsultants in providing the following for up to three (3) projects of similar complexity, scope and value:
- (a) design and delivery of waste audits;
 - (b) design of municipal waste management strategies;
 - (c) design and delivery of public engagement strategies;
 - (d) design, project management and contract administration services.
- B9.2 For each project listed in B9.1, the Proponent should submit:
- (a) description of the project;
 - (b) role of the consultant;
 - (c) project's original contracted cost and final cost;
 - (d) project's design and schedule (anticipated Project schedule and actual project delivery schedule, showing design separately);
 - (e) project owner;
 - (f) reference information (two current names with telephone numbers per project).
- B9.2.1 Where applicable, information should be separated into Proponent and Subconsultant project listings.
- B9.3 The Proposal should include general firm profile information, including years in business, average volume of work, number of employees and other pertinent information for the Proponent and all Subconsultants.

B10. EXPERIENCE OF KEY PERSONNEL ASSIGNED TO THE PROJECT (SECTION D)

- B10.1 Describe your approach to overall team formation and coordination of team members.
- B10.1.1 Include an organizational chart for the Project.
- B10.2 Identify the Key Personnel assigned to the Project.
- B10.3 Submit the experience and qualifications of the Key Personnel assigned to the Project for projects of similar complexity, scope and value, including the principals-in-charge, the Consultants Representative, leaders of the key disciplines, and public engagement professionals. Include educational background and degrees, professional recognition, job title, years of experience in current position, years of experience in discipline and years of experience with existing employer. Roles of each of the Key Personnel in the Project should be identified in the organizational chart referred to in B10.1.1.

- B10.4 For each person identified, list at least two comparable projects in which they have played a primary role similar to that proposed for this Project. If a project selected for a key person is included in B9, provide only the project name and the role of the key person. For other projects provide the following:
- (a) Description of project;
 - (b) Relevance to the Scope of Services identified in D4;
 - (c) Role of the person;
 - (d) Project Owner;
 - (e) Reference information (two current names with telephone numbers per project).

B11. PROJECT UNDERSTANDING AND METHODOLOGY (SECTION E)

- B11.1 Describe your firm's project management approach and team organization during the performance of Services, so that the evaluation committee has a clear understanding of the methods the Proponent will use in the delivery of this Project.
- B11.2 Identify the frequency of project team meetings with the City, commensurate to the Project scope and schedule. Identify the types of meetings (e.g. in-person, teleconference) and travel for any team members;
- B11.3 Describe the collaborative process/method to be used by the Key Personnel of the team in the various phases of the Project with respect to internal collaboration within the Consultant's project team, and in collaboration with the City's project team (e.g. internal collaboration and project/document management tools, and communication with the City's Consulting Contract Administrator);
- B11.4 Present the proposed methodology in accordance with the Scope of Services identified in D4.
- B11.5 Proposals should address:
- (a) the team's understanding of the City's solid waste management system and the intent and purpose of the CIWMS;
 - (b) the team's understanding of the relevant policy, legislation and other factors influencing solid waste management in Winnipeg;
 - (c) the team's understanding of the broad functional and technical requirements of the Project;
 - (d) the teams' understanding of public engagement processes and principles, and how they apply to the Project;
 - (e) the proposed Project budget;
 - (f) how the team's proposed methodology will address the City's Project methodology, with respect to the information provided within this RFP, the reporting timeline outlined for the Project, and the City's Project Management Manual at <http://winnipeg.ca/infrastructure/asset-management-program/templates-manuals.stm#2> and templates at <http://winnipeg.ca/infrastructure/asset-management-program/templates-manuals.stm#4>; and
 - (g) any other issue that conveys your team's understanding of the Project requirements.
- B11.6 The Proposal should include Form P: Person Hours for all disciplines and or phases identified in D4 Scope of Services.
- B11.6.1 The total Fees on Form P: Person Hours should match Fees submitted in response to B8.
- B11.7 Proponents may use Form P: Person Hours or a table of their own design provided it includes all information requested in accordance with B11.6.
- B11.8 A sample of Form P: Person Hours can be found at <https://winnipeg.ca/matmgt/templates/information.stm>

B11.9 For each person identified in B10.2, list the percent of the person's time to be dedicated to the Project in accordance with the Scope of Services identified in D4.

B12. PROJECT SCHEDULE (SECTION F)

B12.1 Proponents should present a carefully considered Critical Path Method schedule using Microsoft Project or similar project management software, complete with resource assignments (key designers), durations (weekly timescale) and milestone dates or events. The schedule should address each requirement of the Scope of Services.

B12.2 The Proponent's schedule should include critical dates for review and approval processes by the City and other organizations anticipated during the design and tendering phases of the Project. Reasonable times should be allowed for completion of these processes.

B13. DISCLOSURE

B13.1 Various Persons provided information or services with respect to this RFP. In the City's opinion, this relationship or association does not create a conflict of interest because of this full disclosure. Where applicable, additional material available as a result of contact with these Persons is listed below.

B13.2 The Persons are:

- (a) Dillon Consulting Limited - contacted for information pertaining to their experience with similar projects across Canada and the scope of work and costs associated with those projects.
- (b) HDR Inc. - contacted for information pertaining to their experience with similar projects across Canada and the scope of work and costs associated with those projects.

B14. CONFLICT OF INTEREST AND GOOD FAITH

B14.1 Further to C3.2, Proponents, by responding to this RFP, declare that no Conflict of Interest currently exists, or is reasonably expected to exist in the future.

B14.2 Conflict of Interest means any situation or circumstance where a Proponent or Key Personnel proposed for the Services has:

- (a) other commitments;
- (b) relationships;
- (c) financial interests; or
- (d) involvement in ongoing litigation;

that could or would be seen to:

- (i) exercise an improper influence over the objective, unbiased and impartial exercise of the independent judgment of the City with respect to the evaluation of Proposals or award of the Contract; or
- (ii) compromise, impair or be incompatible with the effective performance of a Proponent's obligations under the Contract;
- (e) has contractual or other obligations to the City that could or would be seen to have been compromised or impaired as a result of their participation in the RFP process or the Project; or
- (f) has knowledge of confidential information (other than confidential information disclosed by the City in the normal course of the RFP process) of strategic and/or material relevance to the RFP process or to the Project that is not available to other Proponents and that could or would be seen to give that Proponent an unfair competitive advantage.

B14.3 In connection with their Proposal, each entity identified in B14.2 shall:

- (a) avoid any perceived, potential or actual Conflict of Interest in relation to the procurement process and the Project;
- (b) upon discovering any perceived, potential or actual Conflict of Interest at any time during the RFP process, promptly disclose a detailed description of the Conflict of Interest to the City in a written statement to the Consulting Contract Administrator; and
- (c) provide the City with the proposed means to avoid or mitigate, to the greatest extent practicable, any perceived, potential or actual Conflict of Interest and shall submit any additional information to the City that the City considers necessary to properly assess the perceived, potential or actual Conflict of Interest.

B14.4 Without limiting B14.3, the City may, in their sole discretion, waive any and all perceived, potential or actual Conflicts of Interest. The City's waiver may be based upon such terms and conditions as the City, in their sole discretion, requires to satisfy itself that the Conflict of Interest has been appropriately avoided or mitigated, including requiring the Proponent to put into place such policies, procedures, measures and other safeguards as may be required by and be acceptable to the City, in their sole discretion, to avoid or mitigate the impact of such Conflict of Interest.

B14.5 Without limiting B14.3, and in addition to all contractual or other rights or rights at law or in equity or legislation that may be available to the City, the City may, in their sole discretion:

- (a) disqualify a Proponent that fails to disclose a perceived, potential or actual Conflict of Interest of the Proponent or any of their Key Personnel;
- (b) require the removal or replacement of any Key Personnel proposed for the Services that has a perceived, actual or potential Conflict of Interest that the City, in their sole discretion, determines cannot be avoided or mitigated;
- (c) disqualify a Proponent or Key Personnel proposed for the Services that fails to comply with any requirements prescribed by the City pursuant to B14.4 to avoid or mitigate a Conflict of Interest; and
- (d) disqualify a Proponent if the Proponent, or one of their Key Personnel proposed for the Project, has a perceived, potential or actual Conflict of Interest that, in the City's sole discretion, cannot be avoided or mitigated, or otherwise resolved.

B14.6 The final determination of whether a perceived, potential or actual Conflict of Interest exists shall be made by the City, in their sole discretion.

B15. QUALIFICATION

B15.1 The Proponent shall:

- (a) undertake to be in good standing under The Corporations Act (Manitoba), or properly registered under The Business Names Registration Act (Manitoba), or otherwise properly registered, licensed or permitted by law to carry on business in Manitoba, or if the Proponent does not carry on business in Manitoba, in the jurisdiction where the Proponent does carry on business; and
- (b) be financially capable of carrying out the terms of the Contract; and
- (c) have all the necessary experience, capital, organization, and equipment to perform the Services in strict accordance with the terms and provisions of the Contract.

B15.2 The Proponent and any proposed Subconsultant (for the portion of the Services proposed to be subcontracted to them) shall:

- (a) be responsible and not be suspended, debarred or in default of any obligations to the City. A list of suspended or debarred individuals and companies is available on the Information Connection page at The City of Winnipeg, Corporate Finance, Materials Management Division website at <https://winnipeg.ca/finance/findata/matmgt/listing/debar.pdf>

- B15.3 The Proponent and/or any proposed Subconsultant (for the portion of the Services proposed to be subcontracted to them) shall:
- (a) have successfully carried out services for the programming; design, management of construction and contract administration projects of similar complexity, scope and value; and to those required for this Project; and
 - (b) be fully capable of performing the Services required to be in strict accordance with the terms and provisions of the Contract;
 - (c) have a written workplace safety and health program, if required, pursuant to The Workplace Safety and Health Act (Manitoba);
 - (d) have the knowledge and resources to administer the requirements of The Workplace Safety and Health Act (Manitoba) during the construction works associated with this Contract;
 - (e) undertake to meet all licensing and regulatory requirements of the appropriate governing authorities and associations in the Province of Manitoba; and
 - (f) have completed the Accessible Customer Service online training required by the Accessibility for Manitobans Act (AMA) (see B15.4 and D6).
 - (g) upon request of the Consulting Contract Administrator, provide the Security Clearances as identified in PART E - Security Clearance.
- B15.4 Further to B15.3(f), the Proponent acknowledges they and all Subconsultants have obtained training required by the Accessibility for Manitobans Act (AMA) available at <http://www.accessibilitymb.ca/training.html> for anyone that may have any interaction with the public on behalf of the City of Winnipeg.
- B15.5 The Proponent shall submit, within three (3) Business Days of a request by the Consulting Contract Administrator, further proof satisfactory to the Consulting Contract Administrator of the qualifications of the Proponent and of any proposed Subconsultant.
- B15.6 The Proponent shall provide, on the request of the Consulting Contract Administrator, full access to any of the Proponent's equipment and facilities to confirm, to the Consulting Contract Administrator's satisfaction, that the Proponent's equipment and facilities are adequate to perform the Services.
- B16. OPENING OF PROPOSALS AND RELEASE OF INFORMATION**
- B16.1 Proposals will not be opened publicly.
- B16.2 After award of Contract, the Contract amount and the name of the successful Proponent and their address will be available on the MERX website at www.merx.com.
- B16.3 The Proponent is advised any information contained in any Proposal Submission may be released if required by The Freedom of Information and Protection of Privacy Act (Manitoba), by other authorities having jurisdiction, or by law or by City policy or procedures (which may include access by members of City Council).
- B16.3.1 To the extent permitted, the City shall treat as confidential information, those aspects of a Proposal Submission identified by the Proponent as such in accordance with and by reference to Part 2, Section 17 or Section 18 or Section 26 of The Freedom of Information and Protection of Privacy Act (Manitoba), as amended.
- B16.4 Following the award of Contract, a Proponent will be provided with information related to the evaluation of their submission upon written request to the Consulting Contract Administrator.
- B17. IRREVOCABLE OFFER**
- B17.1 The Proposal(s) submitted by the Proponent shall be irrevocable for the time period specified in Paragraph 11 of Form A: Bid/Proposal.

B17.2 The acceptance by the City of any Proposal shall not release the Proposals of the other responsive Proponents and these Proponents shall be bound by their offers on such Services for the time period specified in Paragraph 11 of Form A: Bid/Proposal.

B18. WITHDRAWAL OF OFFERS

B18.1 A Proponent may withdraw their Proposal without penalty prior to the Submission Deadline.

B19. INTERVIEWS

B19.1 The Consulting Contract Administrator may, in their sole discretion, interview Proponents during the evaluation process.

B20. NEGOTIATIONS

B20.1 The City reserves the right to negotiate details of the Contract with any Proponent. Proponents are advised to present their best offer, not a starting point for negotiations in their Proposal Submission.

B20.2 The City may negotiate with the Proponents submitting, in the City's opinion, the most advantageous Proposals. The City may enter into negotiations with one or more Proponents without being obligated to offer the same opportunity to any other Proponents. Negotiations may be concurrent and will involve each Proponent individually. The City shall incur no liability to any Proponent as a result of such negotiations.

B20.3 If, in the course of negotiations pursuant to B20.2, the Proponent amends or modifies a Proposal after the Submission Deadline, the City may consider the amended Proposal as an alternative to the Proposal already submitted without releasing the Proponent from the Proposal as originally submitted.

B21. EVALUATION OF PROPOSALS

B21.1 Award of the Contract shall be based on the following evaluation criteria:

- (a) compliance by the Proponent with the requirements of the Request for Proposal or acceptable deviation therefrom: (pass/fail)
- (b) qualifications of the Proponent and the Subconsultants, if any, pursuant to B15: (pass/fail)
- (c) Fees; (Section B) 10%
- (d) Experience of Proponent and Subconsultant; (Section C) 20%
- (e) Experience of Key Personnel Assigned to the Project; (Section D) 20%
- (f) Project Understanding and Methodology; (Section E) 40%
- (g) Project Schedule. (Section F) 10%

B21.2 Further to B21.1(a), the Award Authority may reject a Proposal as being non-responsive if the Proposal Submission is incomplete, obscure or conditional, or contains additions, deletions, alterations or other irregularities. The Award Authority may reject all or any part of any Proposal, or waive technical requirements or minor informalities or irregularities if the interests of the City so require.

B21.3 Further to B21.1(b), the Award Authority shall reject any Proposal submitted by a Proponent who does not demonstrate, in their Proposal or in other information required to be submitted, that it is qualified.

B21.4 If, in the sole opinion of the City, a Proposal does not achieve a pass rating for B21.1(a) and B21.1(b), the Proposal will be determined to be non-responsive and will not be further evaluated.

- B21.5 Further to B21.1(c), Fees will be evaluated based on Fees submitted in accordance with B8.
- B21.6 Further to B21.1(c), the Award Authority may reject a Proposal as being non-responsive if it exceeds the funds available as shown in D4.10.
- B21.7 Further to B21.1(d), Experience of Proponent and Subconsultants will be evaluated considering the experience of the organization on projects of similar size and complexity as well as other information requested, in accordance with B9.
- B21.8 Further to B21.1(e), Experience of Key Personnel Assigned to the Project will be evaluated considering the experience and qualifications of the Key Personnel and Subconsultant personnel on Projects of comparable size and complexity, in accordance with B10.
- B21.9 Further to B21.1(f), Project Understanding and Methodology will be evaluated considering your firm's understanding of the City's Project, project management approach and team organization, in accordance with B11.
- B21.10 Further to B21.1(g), Project Schedule will be evaluated considering the Proponent's ability to comply with the requirements of the Project, in accordance with B12.
- B21.11 Notwithstanding B21.1(d) to B21.1(g), where Proponents fail to provide a response to B6.2(a) to B6.2(d), the score of zero may be assigned to the incomplete part of the response.
- B21.12 Proposals will be evaluated considering the information in the Proposal Submission and any interviews held in accordance with B19.
- B21.13 Where references are requested, the reference checks to confirm information provided may not be restricted to only those submitted by the Proponent, and may include organizations representing Persons, known to have done business with the Proponent.

B22. AWARD OF CONTRACT

- B22.1 The City will give notice of the award of the Contract, or will give notice that no award will be made.
- B22.2 The City will have no obligation to award a Contract to a Proponent, even though one or all of the Proponents are determined to be qualified, and the Proposals are determined to be responsive.
 - B22.2.1 Without limiting the generality of B22.2, the City will have no obligation to award a Contract where:
 - (a) the prices exceed the available City funds for the Services;
 - (b) the prices are materially in excess of the prices received for similar services in the past;
 - (c) the prices are materially in excess of the City's cost to perform the Services, or a significant portion thereof, with their own forces;
 - (d) only one Proposal is received; or
 - (e) in the judgment of the Award Authority, the interests of the City would best be served by not awarding a Contract.
- B22.3 Where an award of Contract is made by the City, the award shall be made to the qualified Proponent submitting the most advantageous offer.
- B22.4 The City may, at their discretion, award the Contract in phases.
- B22.5 Further to B22.4 the City reserves the right to negotiate and award future phases to the successful Proponent.

- B22.6 Further to Paragraph 7 of Form A: Bid/Proposal and C4, the City may issue an award letter to the successful Proponent in lieu of execution of Contract Documents.
- B22.6.1 The Contract documents as defined in C1.1(u) in their entirety shall be deemed to be incorporated in and to form a part of the award letter notwithstanding that they are not necessarily attached to or accompany said award letter.
- B22.7 The form of Contract with the City of Winnipeg will be based on the Contract as defined in C1.1(v).
- B22.8 If funding for the Services is provided to the City of Winnipeg by the Government of Manitoba and/or the Government of Canada, Proponents are advised that the terms of D18 shall immediately take effect upon confirmation of such funding, regardless of when funding is confirmed.
- B22.9 Following the award of Contract, a Proponent will be provided with information related to the evaluation of their Proposal upon written request to the Consulting Contract Administrator.
- B22.10 If, after the award of Contract, the Project is cancelled, the City reserves the right to terminate the Contract. The Proponent will be paid for all Services rendered up to time of termination.

PART C - GENERAL CONDITIONS

C0. GENERAL CONDITIONS

- C0.1 The *General Conditions for Consultant Services* (Revision 2022-09-02) are applicable to the Services of the Contract.
- C0.1.1 The *General Conditions for Consultant Services* are available on the Information Connection page at The City of Winnipeg, Corporate Finance, Materials Management Division website at http://www.winnipeg.ca/matmgt/gen_cond.stm.
- C0.2 A reference in the Request for Proposal to a section, clause or subclause with the prefix “**C**” designates a section, clause or subclause in the *General Conditions for Consultant Services*.

PART D - SUPPLEMENTAL CONDITIONS

GENERAL

D1. GENERAL CONDITIONS

D1.1 In addition to the *General Conditions for Consultant Services*, these Supplemental Conditions are applicable to the Services of the Contract.

D2. CONSULTING CONTRACT ADMINISTRATOR

D2.1 The Consulting Contract Administrator is:

Kristy LeBaron, RPP, MCIP

Phone: 204-250-2746

Email Address: klebaron@winnipeg.ca

D2.2 At the pre-commencement meeting, the Consulting Contract Administrator will identify additional personnel representing the Consulting Contract Administrator and their respective roles and responsibilities for the Services.

D3. BACKGROUND

D3.1 The Solid Waste Services (SWS) Division was instructed on June 23, 2010 to undertake a comprehensive waste management strategy. On October 3, 2011, Council adopted the Comprehensive Integrated Waste Management Strategy (CIWMS), also known as the Garbage and Recycling Master Plan, which consisted of 30 recommendations in order to achieve a greater than 50% waste diversion rate. In 2017, City Council requested that the Public Service undertake a review of the CIWMS, and the updated strategy was adopted by Council in 2019. Information on the CIWMS and related initiatives can be found online at the following URLs:

(a) CIWMS as adopted by Council:

[http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20111019\(RM\)C-60](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20111019(RM)C-60)

(b) CIWMS Annual Reports:

(i) 2017: [http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20181213\(RM\)C-52](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20181213(RM)C-52)

(ii) 2018: [http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20190620\(RM\)C-38](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20190620(RM)C-38)

(iii) 2019: [http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20200723\(RM\)C-56](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20200723(RM)C-56)

(iv) 2020: [http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=A20210624\(RM\)C-154](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=A20210624(RM)C-154)

(v) 2021: [http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=A20220628\(RM\)WW-5](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=A20220628(RM)WW-5)

(c) CIWMS Five-Year Review:

[http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20190620\(RM\)C-39](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20190620(RM)C-39)

D3.2 On September 20, 2018, Council adopted Winnipeg's Climate Action Plan. The plan identifies key directions, actions, and targets for waste management:

[http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20180920\(RM\)C-144](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20180920(RM)C-144)

D3.3 On December 12, 2019, Council directed the Public Service to implement a Residential Food Waste collection pilot project and report back with recommendations for a city-wide program by 2023: [http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20191212\(RM\)C-73](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20191212(RM)C-73)

D3.4 On May 26, 2022, Council passed By-law No.120-20 to adopt OurWinnipeg 2045 as the official development plan for Winnipeg, which identify priorities to minimize waste, reduce waste-related greenhouse gas emissions, and incorporate circular economy principles to solid waste

services: <https://legacy.winnipeg.ca/interhom/cityhall/ourwinnipeg/Documents/Our-Winnipeg-2045.pdf>

- D3.5 On July 21, 2022, Council approved the Community Energy Investment Roadmap which updates the City's greenhouse gas emissions inventory, and defines the actions and investments needed to reach City's goal of Net Zero emissions by 2050, including opportunities for reducing waste-related emissions:
[http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20220721\(RM\)C-210](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20220721(RM)C-210)
- D3.6 On November 25, 2021, Council approved the City's first-ever Poverty Reduction Strategy (2021 – 2031): a comprehensive plan, co-created with the community, that includes a practical approach to reducing poverty, increasing equity, and incorporating a "culture of caring" in all City endeavors over the next decade:
[http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20211125\(RM\)C-14](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20211125(RM)C-14)
- D3.7 Confidential Documents:
- D3.7.1 The following documents are available by request to the City's Consulting Contract Administrator after completion of a Non-Disclosure Agreement included in Appendix A. These documents will be released at the sole discretion of the City
- (a) Recycling Strategy for Apartments and Condos: Multi-family Diversion Strategy
 - (b) Solid Waste Design Guidelines for Multi-Unit and Mixed-Use Development
 - (c) Residential Food Waste Collection Pilot
 - (d) Organics Planning Study
- D3.8 Other relevant documents:
- (a) Solid Waste By-law No.110/2012:
<http://clerkdmis.ad.cityofwpg.org/ClerksDMIS/bylaw.asp?id=110-2012C>
 - (b) Environment Act License:
<http://www.winnipeg.ca/waterandwaste/pdfs/garbage/bradyLicence.pdf>
 - (c) RFP NO. 302-2016 for Collections Contract to 2025:
[http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20161026\(RM\)C-55](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=M20161026(RM)C-55)
 - (d) 2023 Preliminary Operating and Capital Budget - Volume 2:
[http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=A20230322\(SM\)C-19](http://clkapps.winnipeg.ca/DMIS/permalink.asp?id=A20230322(SM)C-19)
 - (e) 2020 Adopted Budget Capital Project Detail Volume 3:
https://legacy.winnipeg.ca/finance/files/2020AdoptedCapitalBudget_Volume3.pdf
 - (f) Solid Waste Program Financial Plan and Utility Rate Model Financial Report
<https://legacy.winnipeg.ca/waterandwaste/pdfs/WinnipegSWSFinancialModelReport.pdf>
- D3.9 The SWS Division and Water and Waste Department provide numerous internal and external facing solid waste management services for the city of Winnipeg and its residents. These services include, but are not limited to:
- (a) residential collection of garbage, recycling, and yard waste from single family and multifamily properties;
 - (b) collection of waste from City facilities;
 - (c) collection of waste from a limited number of ICI properties;
 - (d) collection of bulky durable and white goods;
 - (e) operation of the BRRMF which includes waste disposal, special waste disposal, leaf and yard waste composting, wood chipping, soil fabrication, landfill gas and leachate systems, environmental monitoring and compliance programs, and Environment Act compliance;
 - (f) development of waste processing and disposal infrastructure, including design and construction, and engineering studies;
 - (g) operation of 4R Winnipeg, community recycling, and Christmas Tree recycling depots;
 - (h) processing and marketing of recyclable material;

- (i) environmental monitoring and perpetual care of Winnipeg's 33 closed landfills;
- (j) planning (policy and land use);
- (k) communication, education, and enforcement;
- (l) cart management; and
- (m) utility billing.

D4. SCOPE OF SERVICES

D4.1 The Services required under this Contract shall consist of a review of the City's Comprehensive Integrated Waste Management Strategy (CIWMS), in accordance with the following:

- (a) Project Management in accordance with D4.2;
- (b) Waste Audits in accordance with D4.3;
- (c) CIWMS Evaluation and Update in accordance with D4.4 to D4.8;
- (d) Public and Stakeholder Engagement in accordance with D4.9 and D14.

D4.2 Project Management:

D4.2.1 The Consultant shall be responsible for organizing, chairing and providing minutes and agendas for project meetings

D4.2.2 The Consultant shall develop strategies for waste audits and public stakeholder engagement

- (a) These strategies shall be developed and revised to the satisfaction of the Consulting Contract Administrator;
- (b) These documents shall be considered "living" documents and shall be assessed and updated as necessary throughout the duration of the project.

D4.2.3 Project Schedule

- (a) The Consultant shall develop a project schedule (Gantt chart), including budget and resource requirements, for approval by the Consulting Contract Administrator;
- (b) The Consultant shall submit an updated schedule to the City on a monthly basis (as required).

D4.3 Waste Audits

D4.3.1 The Consultant shall conduct curbside waste audits in each of the four seasons; one each in summer (July 2023), fall (October 2023), winter (January 2023), and spring (April 2024)

- (a) Each waste audit shall be consistent with methodology identified in the CCME 1999 Recommended Waste Characterization Methodology for Direct Waste Analysis Studies in Canada;
- (b) Waste audit methodology should also consider the methodology used in previous waste audits undertaken for the City of Winnipeg to maintain comparability (see Appendix B for information on previous audits);
- (c) Waste audit material categories are provided in Appendix C;
- (d) Each audit shall include a review of the results of the previous audits conducted for the City of Winnipeg and compare them against the results of this four-season waste audit to assess trends and/or changes to waste composition;
- (e) For each audit, the Consultant shall collect and sort all waste;
- (f) The audit shall determine the composition of waste generated for residential, multi-family and non-residential customers;
- (g) The audit shall assess the composition and sources of construction and demolition (C&D) waste and large/bulky item pick-ups, improving on data and methodologies from a previous audit undertaken in 2015/16;

- (h) The audit shall determine set out and participation rates for garbage and recycling carts, organics collections, and contamination rates of recycling and organics streams;
- (i) The City shall provide the following:
 - (i) An indoor sorting and storage area located at the BRRMF and the MRF;
 - (ii) Garbage and recycling containers by the sorting area for final waste disposal;
 - (iii) Removal of waste from the sorting area after it has been sorted.
- (j) Hours of Work:
 - (i) Work may take place during the BRRMF and MRF public hours of operation. Hours of operation shall be confirmed by the Consultant prior to the beginning of each sampling event.
- (k) The Consultant shall be responsible for all remaining aspects of the work, including, but not limited to:
 - (i) Provision of all necessary tools, equipment, and training;
 - (ii) Cleaning and tidying of the sorting area at the end of each working day;
 - (iii) Providing the City at least two (2) weeks notice prior to the beginning of any proposed sampling period;
 - (iv) Complying with all site rules at the BRRMF and MRF, (e.g. use of personal protective equipment, no smoking) and direction provided by City staff (e.g. Supervisor, Foremen, Traffic Directors) at the sorting sites.

D4.3.2 A final written report shall be required for the waste audits and include, at minimum:

- (a) Waste composition for each stream (garbage, recycling, organics (if applicable));
- (b) Estimated per household and per capita waste generation;
- (c) Capture rates for recyclable material streams and organics (if applicable);
- (d) Contamination rates for recyclable material streams and organics (if applicable);
- (e) Comparison between each seasonal audit and to the results of previous audits.

D4.3.3 Reporting on the waste audits shall be in accordance with D4.13.

D4.3.4 The Consultant shall use the waste audit results to inform the CIWMS update and associated implementation plan by assessing the performance of the waste management/diversion system.

D4.4 Environmental Scan and SWOT Analysis

D4.4.1 The Consultant shall undertake a review and analysis of relevant policy, regulatory, system and socioeconomic changes since the previous CIWMS review and identify any strengths, weaknesses, opportunities, and threats. The scan will include:

- (a) A review the City's relevant policy documents and identify the impacts, if any, on the CIWMS goals and recommendations going forward:
 - (i) Community Energy Investment Roadmap (Program #9: Zero Waste),
 - (ii) OurWinnipeg 2045 (Goal #2: Environmental Resilience),
 - (iii) Winnipeg Climate Action Plan (Strategic Opportunity #6),
 - (iv) Poverty Reduction Strategy (Goal #4/Objective A).
- (b) A review of recent/planned Federal and Provincial policy and legislative changes that may have impact on the CIWMS going forward, such as:
 - (i) Phase One and Two of Canada-wide Action Plan on Zero Plastic Waste
 - (ii) Federal Single-Use Plastics Prohibition Regulations
 - (iii) Proposed Federal Plastics Registry
 - (iv) Proposed Federal Minimum Recycled Content Regulation
 - (v) Proposed Federal regulations to reduce methane from landfills
 - (vi) Proposed Federal rules on labelling for recyclables and compostables

- (vii) Manitoba's Waste Diversion and Recycling Framework Review (2021)
- (viii) Manitoba's Carbon Savings Account (2023-2027)
- (ix) Multi-Material Stewardship Manitoba's proposed transition plan to full EPR
- (c) Identification of any significant changes to the City's solid waste management system and performance, since the last update to the CIWMS
- (d) An assessment of any significant socioeconomic changes that may impact the CIWMS goals and recommendations
- (e) An assessment of any significant technological changes or advancements that may impact the CIWMS goals and recommendations
- (f) An assessment of communication, education and public engagement activities as they relate to the implementation of CIWMS and system performance

D4.4.2 The Consultant shall also provide an assessment of and recommendations for C&D diversion and recycling opportunities, circular economy strategies, and corporate leadership for the City of Winnipeg.

D4.5 Review and Evaluation of CIWMS Implementation, Goals and Timelines

D4.5.1 The Consultant shall review the implementation status of the 2011 and 2019 CIWMS recommendations and provide a progress report on the findings. The review shall also include:

- (a) An assessment of the goals, objectives and timelines of the original (2011) and updated (2019) CIWMS to determine their appropriateness going forward based on current City policy, industry trends, and best practices, and public engagement findings.
- (b) An assessment of the performance of the current solid waste management system against approved and adopted targets (including GHG emissions, waste generation and diversion) outlined in relevant policy documents in D4.4.1(a).

D4.6 Needs Assessment and Options Identification

D4.6.1 The Consultant shall identify the necessary options and steps for achieving CIWMS goals over the short (five year) and long term (ten year) timeframes, including:

- (a) Updating, where necessary, the goals, objectives, and timelines for the CIWMS;
- (b) Identifying potential improvements or gaps in programs, services, and operations for achieving the updated goals and objectives;
- (c) Identifying options for addressing those improvements or gaps; and
- (d) Undertaking a process to prioritize the options and make recommendations for implementation in the short and longer terms.

D4.7 Implementation Plan

D4.7.1 The Consultant shall prepare an updated CIWMS including short and long term recommendations that align with updated goals, objectives and timelines;

- (a) The updated CIWMS shall reflect guiding principles, such as the waste hierarchy and universal design.

D4.7.2 The Consultant shall prepare a detailed implementation plan for the period 2025-2030, including:

- (a) the costs, timing, associated engagement and resources required to implement recommended options;
- (b) Identification of the anticipated impacts of implementing recommended actions (including GHG emissions reduction potential);
- (c) Identification of associated performance measures to evaluate impacts;

- (d) Plans for implementation must identify potential funding or revenue sources to cover the costs of implementation.

D4.8 Performance Measurement

- D4.8.1 The Consultant shall assess the Solid Waste Services Divisions' current practices related to data gathering, performance measurement and reporting, including the targets and objectives being measured. The assessment shall examine:
 - (a) The effectiveness of current practices as they relate to, for example, consistency, accuracy, meaningfulness, and accessibility;
 - (b) Industry trends and best practices in municipal Solid Waste Services as they relate to data gathering, performance measurement and reporting methodology in similar jurisdictions.
- D4.8.2 The Consultant shall make recommendations on, and provide a plan for, improved performance measuring and reporting, and outline any additional metrics that could be reported to measure system performance.
- D4.8.3 In addition to recommendations, the Consultant shall identify any issues related to data collection and performance measurement, such as performance data outside the scope of City services (i.e. EPR programs, private landfills) and the issue of the 'evolving tonne' with regard to weight-based metrics.

D4.9 Public and Stakeholder Engagement

- D4.9.1 The Consultant shall prepare and conduct a two-phase Public Engagement Program in accordance with D14.
- D4.10 The Services required under D4.1 to D4.9 shall be in accordance with the City's Project Management Manual <http://winnipeg.ca/infrastructure/asset-management-program/templates-manuals.stm#2> and templates <http://winnipeg.ca/infrastructure/asset-management-program/templates-manuals.stm#4> . Notwithstanding the foregoing, the Consultant is being engaged by the City for their professional expertise; the Consultant shall bring to the Consulting Contract Administrator's attention any aspect of the City's Project Management Manual or templates which the Consultant is of the opinion is not consistent with good industry practice.
- D4.11 The funds available for this Contract are 350,000.
- D4.12 The following shall apply to the Services:
 - (a) Universal Design Policy:
<http://clkapps.winnipeg.ca/DMIS/councilpolicy.asp?id=universaldesign>
 - (b) Public Engagement Guidelines:
<https://winnipeg.ca/PublicEngagement/pdfs/PublicEngagementRequirements.pdf>
 - (c) Sustainable Procurement Action Plan:
<https://legacy.winnipeg.ca/matmgt/pdfs/SustainableProcurement-ActionPlan.pdf>
- D4.13 Format and Deliverables
 - (a) A final CIWMS report that addresses each of the elements listed in D4.1 to D4.9 and includes an implementation plan and a plain language executive summary;
 - (b) A final waste audit and characterization report that includes a plain language executive summary;
 - (c) Consultant shall supply printed and bound copies of reports as follows:
 - (i) Final Report, five (5) copies
 - (ii) Waste Audit, three (3) copies
 - (d) In addition to the required number of printed copies, all reports shall be supplied digitally in Microsoft Word and Adobe PDF formats;

- (e) All charts and graphs in the final report shall be supplied with their underlying tabular data in Microsoft Excel format;
- (f) The executive summary shall also be provided as a separate PDF file;
- (g) All other reports, technical memorandums and/or plans produced during the project shall be attached as appendices.

D5. DEFINITIONS

D5.1 When used in this Request for Proposal:

- (a) "**BRRMF**" means Brady Road Resource Management Facility;
- (b) "**CIWMS**" means Comprehensive Integrated Waste Management Strategy;
- (c) "**C&D waste**" means Construction and Demolition waste;
- (d) "**ICI waste**" means Institutional, Commercial, Industrial waste;
- (e) "**MRF**" means Materials Recovery Facility;
- (f) "**SWS**" means Solid Waste Services;
- (g) "**SWOT analysis**" means Strengths, Weaknesses, Opportunities and Trends analysis.

D6. ACCESSIBLE CUSTOMER SERVICE REQUIREMENTS

D6.1 The Accessibility for Manitobans Act (AMA) imposes obligations on The City of Winnipeg to provide accessible customer service to all persons in accordance with the Customer Service Standard Regulation ("CSSR") to ensure inclusive access and participation for all people who live, work or visit Winnipeg regardless of their abilities.

D6.1.1 The Consultant agrees to comply with the accessible customer service obligations under the CSSR and further agrees that when providing the Goods or Services or otherwise acting on the City of Winnipeg's behalf, shall comply with all obligations under the AMA applicable to public sector bodies.

D6.1.2 The accessible customer service obligations include, but are not limited to:

- (a) providing barrier-free access to goods and services;
- (b) providing reasonable accommodations;
- (c) reasonably accommodating assistive devices, support persons, and support animals;
- (d) providing accessibility features e.g. ramps, wide aisles, accessible washrooms, power doors and elevators;
- (e) inform the public when accessibility features are not available;
- (f) providing a mechanism or process for receiving and responding to public feedback on the accessibility of all goods and services; and
- (g) providing adequate training of staff and documentation of same.

D7. UNFAIR LABOUR PRACTICES

D7.1 Further to C3.2, the Consultant declares that in bidding for the Work and in entering into this Contract, the Consultant and any proposed Subconsultant(s) conduct their respective business in accordance with established international codes embodied in United Nations Universal Declaration of Human Rights (UDHR) <https://www.un.org/en/about-us/universal-declaration-of-human-rights> International Labour Organization (ILO) [https://www.ilo.org/global/lang--en/index.htm](https://www.ilo.org/global/lang-en/index.htm) conventions as ratified by Canada.

D7.2 The City of Winnipeg is committed and requires its Consultants and their Subconsultants, to be committed to upholding and promoting international human and labour rights, including fundamental principles and rights at work covered by ILO eight (8) fundamental conventions

and the United Nations Universal Declaration of Human Rights which includes child and forced labour.

- D7.3 Upon request from the Consulting Contract Administrator, the Consultant shall provide disclosure of the sources (by company and country) of the raw materials used in the Work and a description of the manufacturing environment or processes (labour unions, minimum wages, safety, etc.).
- D7.4 Failure to provide the evidence required under D7.3, may be determined to be an event of default in accordance with C14.
- D7.5 In the event that the City, in its sole discretion, determines the Consultant to have violated the requirements of this section, it will be considered a fundamental breach of the Contract and the Consultant shall pay to the City a sum specified by the Consulting Contract Administrator in writing (“Unfair Labour Practice Penalty”). Such a violation shall also be considered an Event of Default, and shall entitle the City to pursue all other remedies it is entitled to in connection with same pursuant to the Contract.
- D7.5.1 The Unfair Labour Practice Penalty shall be such a sum as determined appropriate by the City, having due regard to the gravity of the Consultant’s violation of the above requirements, any cost of obtaining replacement goods/ services or rectification of the breach, and the impact upon the City’s reputation in the eyes of the public as a result of same.
- D7.5.2 The Consultant shall pay the Unfair Labour Practice Penalty to the City within thirty (30) Calendar Days of receiving a demand for same in accordance with clause D7.5. The City may also hold back the amount of the Unfair Labour Practice Penalty from payment for any amount it owes the Consultant.
- (a) The obligations and rights conveyed by this clause survive the expiry or termination of this Contract, and may be exercised by the City following the performance of the Work, should the City determine, that a violation by the Consultant of the above clauses has occurred following same. In no instance shall the Unfair Labour Practice Penalty exceed the total of twice the Contract value.

SUBMISSIONS

D8. AUTHORITY TO CARRY ON BUSINESS

- D8.1 The Consultant shall be in good standing under The Corporations Act (Manitoba), or properly registered under The Business Names Registration Act (Manitoba), or otherwise properly registered, licensed or permitted by law to carry on business in Manitoba, or if the Consultant does not carry on business in Manitoba, in the jurisdiction where the Consultant does carry on business, throughout the term of the Contract, and shall provide the Consulting Contract Administrator with evidence thereof upon request.

D9. SAFE WORK PLAN

- D9.1 The Consultant shall provide the Consulting Contract Administrator with a Safe Work Plan at least five (5) Business Days prior to the commencement of any Work on the Site but in no event later than the date specified in C4.4(a) for the return of the executed Contract.
- D9.2 The Safe Work Plan should be prepared and submitted in the format shown in the City’s template which is available on the Information Connection page at The City of Winnipeg, Corporate Finance, Materials Management Division website at <http://www.winnipeg.ca/matmgt/safety/default.stm>

D10. INSURANCE

- D10.1 The Consultant shall procure and maintain, at their own expense and cost, insurance policies with limits no less than those shown below.
- D10.2 As a minimum, the Consultant shall, without limiting their obligations or liabilities under any other contract with the City, procure and maintain, at their own expense and cost, the following insurance policies:
- (a) Comprehensive or Commercial General Liability Insurance including:
 - (i) an inclusive limit of not less than \$2,000,000 for each occurrence or accident with a minimum \$2,000,000 Products and Completed Operations aggregate and \$5,000,000 general aggregate;
 - (ii) all sums which the Consultant shall become legally obligated to pay for damages because of bodily injury (including death at any time resulting therefrom) sustained by any person or persons or because of damage to or destruction of property caused by an occurrence or accident arising out of or related to the Services or any operations carried on in connection with this Contract;
 - (iii) coverage for Products/Completed Operations, Blanket Contractual, Consultant's Protective, Personal Injury, Contingent Employer's Liability, Broad Form Property Damage, Employees as Additional Insureds, and Non-Owned Automobile Liability;
 - (iv) a Cross Liability clause and/or Severability of Interest clause providing that the inclusion of more than one Insured shall not in any way affect the rights of any other Insured hereunder in respect to any claim, demand, suit or judgment made against any other Insured.
 - (b) if applicable, Automobile Liability Insurance covering all motor vehicles, owned and operated and used or to be used by the Consultant directly or indirectly in the performance of the Service. The limit of liability shall not be less than \$2,000,000 inclusive for loss or damage including personal injuries and death resulting from any one accident or occurrence.
 - (c) Professional Errors and Omissions Liability Insurance including:
 - (i) an amount not less than \$ 500,000 per claim and \$ 1,000,000 in the aggregate.
- D10.2.1 The Consultant's Professional Errors and Omissions Liability Insurance shall remain in force for the duration of the Project and for twelve (12) months after Total Performance.
- D10.3 The policies required in D10.2(a) shall provide that the City is named as an Additional Insured thereunder and that said policies are primary without any right of contribution from any insurance otherwise maintained by the City.
- D10.4 The Consultant shall require any Consultants hired to perform geo technical drilling and sample collecting or closed-circuit television to procure and maintain, at their own expense and cost, comparable insurance to that set forth under D10.2(a) and D10.2(b).
- D10.5 The Consultant shall require each of their Subconsultants hired for design, architectural or engineering services as outlined in the Scope of Services to provide comparable insurance to that set forth under D10.2(a) and D10.2(c).
- D10.6 The Consultant shall provide the Consulting Contract Administrator with a certificate(s) of insurance in a form satisfactory to the City Solicitor, at least two (2) Business Days prior to the commencement of any Services, but in no event later than the date specified in C4.4(a) for the return of the executed Contract. Such certificates shall state the exact description of the Services and provide for written notice in accordance with D10.9.
- D10.7 The Consultant may take out such additional insurance as it may consider necessary and desirable. All such additional insurance shall be at no expense to the City.

- D10.8 All insurance, which the Consultant is required to obtain with respect to this Contract, shall be with insurance companies registered in and licensed to underwrite such insurance in the Province of Manitoba.
- D10.9 The Consultant shall not cancel, materially alter, or cause any policy to lapse without providing at least thirty (30) Calendar Days prior written notice to the City.

SCHEDULE OF SERVICES

D11. COMMENCEMENT

- D11.1 The Consultant shall not commence any Services until it is in receipt of a notice of award from the City authorizing the commencement of the Services.
- D11.2 The Consultant shall not commence any Services until:
- (a) the Consulting Contract Administrator has confirmed receipt and approval of:
 - (ii) evidence of authority to carry on business specified in D8;
 - (iii) the Safe Work Plan specified in D9; and
 - (iv) evidence of the insurance specified in D10.
 - (b) the Consultant has attended a meeting with the Consulting Contract Administrator, or the Consulting Contract Administrator has waived the requirement for a meeting.
 - (c) The direct deposit application specified in D16.1.
- D11.3 The City intends to award this Contract by May 24, 2023.

D12. CRITICAL STAGES

- D12.1 The Consultant shall achieve critical stages of the Services for this Contract in accordance with the following requirements:
- (a) A final waste audit report submitted by May 31, 2024;
 - (b) A draft CIWMS report and implementation plan submitted by August 30, 2024;
 - (c) A final CIWMS report and implementation, with executive summary submitted by November 15, 2024.

D13. COVID-19 SCHEDULE DELAYS

- D13.1 The City acknowledges that the schedule for this Contract may be impacted by the COVID-19 pandemic. Commencement and progress of the Services shall be performed by the Consultant with due consideration to the health and safety of workers and the public, directives from health authorities and various levels of government and in close consultation with the Consulting Contract Administrator.
- D13.2 If the Consultant is delayed in the performance of the Services by reason of the COVID-19 pandemic, the Services schedule may be adjusted by a period of time equal to the time lost due to such delay and costs related to such delay will be determined as identified herein.
- D13.3 A minimum of seven (7) Calendar Days prior to the commencement of Services, the Consultant shall declare whether COVID-19 will affect the start date. The Consultant shall provide sufficient evidence that the delay is directly related to COVID-19, including but not limited to evidence related to availability of staff, availability of material or work by others.
- D13.4 For any delay related to COVID-19 and identified after Services have commenced, the Consultant shall within seven (7) Calendar Days of becoming aware of the anticipated delay declare the additional delay and shall provide sufficient evidence as indicated in D13.3. Failure to provide this notice will result in no additional time delays being considered by the City.

- D13.5 The Services schedule, including the durations identified in the Contract, will be adjusted to reflect delays accepted by the Consulting Contract Administrator.
- D13.6 Any time or cost implications as a result of COVID-19 and in accordance with the above, as confirmed by the Consulting Contract Administrator, shall be documented in accordance with C8.

D14. PUBLIC ENGAGEMENT

- D14.1 The Consultant shall work collaboratively with the Office of Public Engagement and shall reflect the principles and requirements in the Council approved Engage Winnipeg Policy;
- D14.2 The Consultant shall host at least four (4) engagement meetings with the project team, including the Consulting Contract Administrator, a representative from the Office of Public Engagement, and other representatives as required by the Consulting Contract Administrator;
- (a) Before the start of Phase 1 engagement to review the draft Public Engagement Strategy;
 - (b) After Phase 1 public engagement to discuss the public feedback and how it can be incorporated into the project;
 - (c) Before the start of Phase 2 engagement to review the approach;
 - (d) After Phase 2 public engagement to discuss the public and stakeholder feedback and how it can be incorporated into the project.
- D14.3 The preparation and review of public materials and advance notice of and promotion of public engagement opportunities require time. The Consultant shall ensure adequate time is accounted for in the Project schedule to allow for review and notice:
- (a) All public materials must be posted online two (2) weeks prior to an event;
 - (b) The anticipated review period for materials will be four (4) weeks from submission to finalization, granted the materials do not require significant changes;
 - (c) Following review, translation of final public materials should be allocated at least one (1) week to complete;
 - (d) Printing and mailing time, if needed, should also be accounted for in the schedule.
- D14.4 Public engagement events or activities should not be planned for the months of July, August and the last three weeks of December.
- D14.5 The Consultant shall manage public and stakeholder inquiries by phone and email. The Proponent shall coordinate responses with subject matter experts from the project team when necessary.
- D14.6 The City will cover expenses for public engagement activities, including, for example, venue rental charges, equipment rental, catering for refreshments, translation, printing, postage, courier, newspaper advertising, photocopying. subject to prior approval of costs by the Consulting Contract Administrator.
- D14.7 Wherever possible, City facilities will be used to host public events. If virtual events are used to compliment in-person events or because of health orders or other factors, virtual events will be held using the Proponent's software. A test event, organized by the Proponent, is required prior to a virtual event. All events require a detailed event plan.

Public & Stakeholder Engagement Deliverables

- D14.8 The Consultant shall develop and provide the following deliverables in accordance with <https://winnipeg.ca/PublicEngagement/pdfs/PublicEngagementRequirements.pdf>:
- (a) a public engagement strategy (template will be made available) that clearly identifies:
 - (i) the public's role in the decision-making process;

- (ii) the decision points/steps within the overall project, and the scope of the decisions to be made at each step;
 - (iii) the need/interest associated with each decision step, along with the recommended level of participation; and
 - (iv) how input will be considered and incorporated where possible.
- (b) A stakeholder list along with stakeholder mapping activity:
- (i) The Consultant shall conduct a stakeholder mapping exercise (a process involving identifying individuals and groups and their interest in the project to ensure the project is reaching those who may need special outreach and/or support to engage) with known stakeholders at the beginning of engagement planning.
- (c) A promotion and notification plan for each engagement phase;
- (d) Web content (template provided) and two (2) web updates for each engagement phase;
- (e) Engagement activities for each engagement phase, including an event plan for engagements events;
- (f) Public engagement summary reports corresponding to each engagement phase in plain language;
- (i) The Consultant shall provide all raw data including verbatim comments and scans of hard copy surveys to the city at the end of the Project;
 - (ii) The public engagement report should be in plain language.
- (g) A communications log of public and stakeholder correspondence, kept up to date throughout the project.

Public & Stakeholder Engagement Expectations

- D14.9 The Consultant shall conduct public engagement that includes at minimum two (2) phases with the following elements:
- (a) Phase 1: Strategy Assessment and Goal Setting
- (i) Conducted before developing recommendations.
 - (ii) Presents why the CIWMS is important, what the CIWMS has accomplished so far, and what still needs to be accomplished.
 - (iii) Provides an opportunity for residents to evaluate current programs and if current programs are meeting residents' expectations.
 - (iv) Provides an opportunity for residents share their priorities, gaps, improvements, and needs for future programs.
 - (v) Includes in-person and/or online engagement opportunities for the general public and stakeholder groups identified through the stakeholder mapping exercise.
 - (vi) Public and stakeholder input will be used to develop recommendations for the CIWMS review.
- (b) Phase 2: Report Back and Confirmation
- (i) Conducted after developing recommendations.
 - (ii) Presents the recommendations and how public and stakeholder input helped shape the recommendations and the implementation strategy.
 - (iii) Gathers feedback on the recommendations and confirms that the City is headed in the right direction.
 - (iv) Includes in-person and online engagement opportunities for the general public and stakeholder groups identified through the stakeholder mapping exercise.
 - (v) Public and stakeholder input may be used to refine the recommendations, if needed.

Public & Stakeholder Engagement Outcomes

- D14.10 The execution of the public engagement plan will result in reaching the following objectives:
- (a) participants and the general public understand what the CIWMS is and what solid waste services are provided by the City;
 - (b) participants and the general public recognize the need for the review and update of the CIWMS and understand how they can contribute;
 - (c) participants' perceptions of how the CIWMS and solid waste services function, and where those functions can be improved, are considered and incorporated into the review;
 - (d) participants input in response to project recommendations are collected and considered; and
 - (e) participants understand how their input was considered and incorporated (where possible) into the CIWMS update.

MEASUREMENT AND PAYMENT

INVOICES

- D15.1 Further to C11, the Proponent shall submit an invoice for each portion of Work performed. to:

The City of Winnipeg
Corporate Finance - Accounts Payable
4th Floor, Administration Building, 510 Main Street
Winnipeg MB R3B 1B9
Facsimile No.: 204-949-0864
Send Invoices to CityWpgAP-INVOICES@winnipeg.ca
Send Invoice Inquiries to CityWpgAP-INQUIRIES@winnipeg.ca

- D15.2 Invoices must clearly indicate, as a minimum:
- (a) the City's purchase order number;
 - (b) date of delivery;
 - (c) delivery address;
 - (d) type and quantity of work performed;
 - (e) the amount payable with GST and MRST shown as separate amounts; and
 - (f) the Consultant's GST registration number.

- D15.3 The City will bear no responsibility for delays in approval of invoices which are improperly submitted.

D16. PAYMENT

- D16.1 Further to C11.14, the City shall make payments to the Consultant by direct deposit to the Consultant's banking institution, and by no other means. Payments will not be made until the Consultant has made satisfactory direct deposit arrangements with the City. Direct deposit application forms are at https://winnipeg.ca/finance/files/Direct_Deposit_Form.pdf.

DISPUTE RESOLUTION

D17. DISPUTE RESOLUTION

- D17.1 If the Consultant disagrees with any opinion, determination, or decision of the Consulting Contract Administrator, the Consultant shall act in accordance with the Consulting Contract Administrator's opinion, determination, or decision unless and until same is modified by the process followed by the parties pursuant to D17.

- D17.2 The entire text of C17.4 is deleted, and amended to read: “Intentionally Deleted”
- D17.3 The entire text of C17.5 is deleted, and amended to read:
- (a) If Legal Services has determined that the Disputed Matter may proceed in the Appeal Process, the Consultant must, within ten (10) Business Days of the date of the Legal Services Response Letter, submit their written Appeal Form, in the manner and format set out on the City’s Materials Management Website, to the Chief Administrative Officer, and to the Consulting Contract Administrator. The Consultant may not raise any other disputes other than the Disputed Matter in their Appeal Form.
- D17.4 Further to C17, prior to the Consulting Contract Administrator’s issuance of a Final Determination, the following informal dispute resolution process shall be followed where the Consultant disagrees with any opinion, determination, or decision of the Consulting Contract Administrator (“Dispute”):
- (a) In the event of a Dispute, attempts shall be made by the Consulting Contract Administrator and the Consultant’s equivalent representative to resolve Disputes within the normal course of project dealings between the Consulting Contract Administrator and the Consultant’s equivalent representative.
 - (b) Disputes which in the reasonable opinion of the Consulting Contract Administrator or the Consultant’s equivalent representative cannot be resolved within the normal course of project dealings as described above shall be referred to a without prejudice escalating negotiation process consisting of, at a minimum, the position levels as shown below and the equivalent Consultant representative levels:
 - (i) The Consulting Contract Administrator;
 - (ii) Supervisory level between the Consulting Contract Administrator and applicable Department Head;
 - (iii) Department Head.
- D17.4.1 Names and positions of Consultant representatives equivalent to the above City position levels shall be determined by the Consultant and communicated to the City at the pre-commencement or kick off meeting.
- D17.4.2 As these negotiations are not an adjudicative hearing, neither party may have legal counsel present during the negotiations.
- D17.4.3 Both the City and the Consultant agree to make all reasonable efforts to conduct the above escalating negotiation process within twenty (20) Business Days, unless both parties agree, in writing, to extend that period of time.
- D17.4.4 If the Dispute is not resolved to the City and Consultant’s mutual satisfaction after discussions have occurred at the final escalated level as described above, or the time period set out in D17.4.3, as extended if applicable, has elapsed, the Consulting Contract Administrator will issue a Final Determination as defined in C1.1(dd), at which point the parties will be governed by the Dispute Resolution process set out in C17.

THIRD PARTY AGREEMENTS

D18. FUNDING AND/OR CONTRIBUTION AGREEMENT OBLIGATIONS

- D18.1 In the event that funding for the Services of the Contract is provided to the City of Winnipeg by the Government of Manitoba and/or the Government of Canada, the following terms and conditions shall apply, as required by the applicable funding agreements.
- D18.2 Further to D18.1, in the event that the obligations in D18 apply, actual costs legitimately incurred by the Consultant as a direct result of these obligations (“Funding Costs”) shall be determined by the actual cost to the Consultant and not by the valuation method(s) outlined in C8.4. In all other respects Funding Costs will be processed in accordance with Changes in Services under C8.

D18.3 For the purposes of D18:

- (a) **“Government of Canada”** includes the authorized officials, auditors, and representatives of the Government of Canada; and
- (b) **“Government of Manitoba”** includes the authorized officials, auditors, and representatives of the Government of Manitoba.

D18.4 Modified Insurance Requirements

D18.4.1 If not already required under the insurance requirements identified in D10, the Consultant will be required to obtain and maintain professional liability insurance in an amount of no less than one million dollars (\$1,000,000) inclusive per claim. Such policy shall be maintained for at least twenty four (24) months after Total Performance.

D18.4.2 The Consultant shall obtain and maintain third party liability insurance with minimum coverage of two million dollars (\$2,000,000.00) per occurrence on all licensed vehicles operated at the Site. In the event that this requirement conflicts with another licensed vehicle insurance requirement in this Contract, then the requirement that provides the higher level of insurance shall apply.

D18.4.3 Insurers shall provide satisfactory Certificates of Insurance to the Government of Manitoba prior to commencement of Services as written evidence of the insurance required. The Certificates of Insurance must provide for a minimum of thirty (30) days' prior written notice to the Government of Manitoba in case of insurance cancellation.

D18.4.4 All policies must be taken out with insurers licensed to carry on business in the Province of Manitoba.

D18.5 Indemnification By Consultant

D18.5.1 In addition to the indemnity obligations outlined in C13 of the General Conditions for Consultant Services, the Consultant agrees to indemnify and save harmless the Government of Canada and the Government of Manitoba and each of their respective Ministers, officers, servants, employees, and agents from and against all claims and demands, losses, costs, damages, actions, suit or other proceedings brought or pursued in any manner in respect of any matter caused by the Consultant or arising from this Contract or the Services, or from the goods or services provided or required to be provided by the Consultant, except those resulting from the negligence of any of the Government of Canada's or the Government of Manitoba's Ministers, officers, servants, employees, or agents, as the case may be.

D18.5.2 The Consultant agrees that in no event will Canada or Manitoba, their respective officers, servants, employees or agents be held liable for any damages in contract, tort (including negligence) or otherwise, for:

- (a) any injury to any person, including, but not limited to, death, economic loss or infringement of rights;
- (b) any damage to or loss or destruction of property of any person; or
- (c) any obligation of any person, including, but not limited to, any obligation arising from a loan, capital lease or other long term obligation;

D18.5.3 in relation to this Contract or the Work.

D18.6 Records Retention and Audits

D18.6.1 The Consultant shall maintain and preserve accurate and complete records in respect of this Contract and the Services, including all accounting records, financial documents, copies of contracts with other parties and other records relating to this Contract and the Services during the term of the Contract and for at least six (6) years after Total Performance. Those records bearing original signatures or professional seals or stamps must be preserved in paper form; other records may be retained in electronic form.

D18.6.2 In addition to the record keeping and inspection obligations outlined in C7.16 of the General Conditions for Consultant Services, the Consultant shall keep available for inspection and audit at all reasonable times while this Contract is in effect and until at least six (6) years after Total Performance, all records, documents, and contracts referred to in D18.6.1 for inspection, copying and audit by the City of Winnipeg, the Government of Manitoba and/or the Government of Canada and their respective representatives and auditors, and to produce them on demand; to provide reasonable facilities for such inspections, copying and audits, to provide copies of and extracts from such records, documents, or contracts upon request by the City of Winnipeg, the Government of Manitoba, and/or the Government of Canada and their respective representatives and auditors, and to promptly provide such other information and explanations as may be reasonably requested by the City of Winnipeg, the Government of Manitoba, and/or the Government of Canada from time-to-time.

D18.7 Other Obligations

D18.7.1 The Consultant consents to the City providing a copy of the Contract Documents to the Government of Manitoba and/or the Government of Canada upon request from either entity.

D18.7.2 If the Lobbyists Registration Act (Manitoba) applies to the Consultant, the Consultant represents and warrants that it has filed a return and is registered and in full compliance with the obligations of that Act, and covenants that it will continue to comply for the duration of this Contract.

D18.7.3 The Consultant shall comply with all applicable legislation and standards, whether federal, provincial, or municipal, including (without limitation) labour, environmental, and human rights laws, in the course of providing the Services.

D18.7.4 The Consultant shall properly account for the Services provided under this Contract and payment received in this respect, prepared in accordance with generally accepted accounting principles in effect in Canada, including those principles and standards approved or recommended from time-to-time by the Chartered Professional Accountants of Canada or the Public Sector Accounting Board, as applicable, applied on a consistent basis.

D18.7.5 The Consultant represents and warrants that no current or former public servant or public office holder, to whom the Value and Ethics Code for the Public Sector, the Policy on Conflict of Interest and Post Employment, or the Conflict of Interest Act applies, shall derive direct benefit from this Contract, including any employment, payments, or gifts, unless the provision or receipt of such benefits is in compliance with such codes and the legislation.

D18.7.6 The Consultant represents and warrants that no member of the House of Commons or of the Senate of Canada or of the Legislative Assembly of Manitoba is a shareholder, director or officer of the Consultant or of a Subconsultant, and that no such member is entitled to any benefits arising from this Contract or from a contract with the Consultant or a Subconsultant concerning the Work.

PART E - SECURITY CLEARANCE

E1. SECURITY CLEARANCE

- E1.1 Each individual proposed to perform the following portions of the Services:
- (a) communicating with residents and homeowners in person or by telephone;
- E1.1.1 Each Individual shall be required to obtain a Police Information Check from the police service having jurisdiction at their place of residence. Or
- (a) Sterling BackCheck – for existing account holders, log into your account to send individual invitations to employees requiring security clearance. For those that do not have an account, click on the following link to open an account:
<https://forms.sterlingbackcheck.com/partners/platform2-en.php?&partner=winnipegcity> ; or
 - (b) Commissionaires (Manitoba Division), forms to be completed can be found on the website at: <https://www.commissionaires.ca/en/manitoba/home>; or
 - (c) FASTCHECK Criminal Record & Fingerprint Specialists, forms to be completed can be found on the website at: <https://myfastcheck.com>
- E1.2 Prior to the award of Contact, and during the term of the Contract if additional or replacement individuals are proposed to perform Services, the Consultant shall supply the Consulting Contract Administrator with a Police Information Check obtained not earlier than one (1) year prior to the Submission Deadline, or a certified true copy thereof, for each individual proposed to perform such Services.
- E1.3 Any individual for whom a Police Information Check is not provided, or for whom a Police Information Check indicates any convictions or pending charges related to property offences or crimes against another person will not be permitted to perform any Services specified in E1.1.
- E1.4 Any Police Information Check obtained thereby will be deemed valid for the duration of the Contract subject to a repeated records search as hereinafter specified.
- E1.5 Notwithstanding the foregoing, at any time during the term of the Contract, the City may, at their sole discretion and acting reasonably, require an updated Police Information Check. Any individual who fails to provide a satisfactory Police Information Check as a result of a repeated Police Information Check will not be permitted to continue to perform any Services specified in E1.1