Current Recommendations for Questions for the Survey

Qualification

H1

In which of the following categories may I put your age?

(READ LIST)

 O_0 Under 18 years old [Show If Is_Wireless] (end call) O_1 18-24 years O_2 25-34 years O_3 35-44 years O_4 45-54 years O_5 55-64 years O_6 65-74 years O_7 75-84 years O_8 85 or older O_9 [DO NOT READ] Refused (end call)

H2

So that we can assign your answers to the correct region of the city, may I please have the first 3 digits of your postal code:

(IF RESPONDENT IS ASKING WHY WE NEED THIS, SAY: We need this to map your answers to a specific region in the City of Winnipeg. All responses will be analyzed on aggregate and the information you provide will not be linked to your answers.)

(ENSURE IT IS A LETTER, NUMBER, LETTER)

 $\square_{-8} \text{ Refused } (end \ call)$

H3

(RECORD RESPONDENT'S GENDER - DO NOT ASK)

 O_1 Male

 O_2 Female

H4

Would you prefer to complete this survey in French instead of English?

Section A: General Questions

A1

When you think about the Winnipeg Police Service, to what extent do you agree or disagree with each of the following statements? (*strongly agree/strongly disagree 5-point scale*)

1-Strongly Agree 2-Agree 3-Neither Agree nor Disagree 4-Disagree 5-Disagree Strongly

- a. The police make decisions based on facts.
- b. The police treat people with respect.
- c. The police provide the same quality of service to all citizens.
- d. The police are dealing with the things that matter to people in this community.
- e. I feel a moral duty to follow police orders.
- f. I generally support how the police usually act.
- g. I would help the police if asked.

A2

About how often would you say that the police in your neighbourhood exceed their authority? (5-point scale: Never/almost never, Rarely, Sometimes, Most of the time, Always/Almost always)

1-Never/Almost Never 2-Rarely 3-Sometimes 4-Most of the Time 5-Always/Almost Always

A3

In general, to what extent do you agree that the Winnipeg Police Service is effective at: (*Strongly Agree/Strongly disagree, 5-point scale*)

1-Strongly Agree 2-Agree 3-Neither Agree nor Disagree 4-Disagree 5-Disagree Strongly

- a. resolving crimes where violence is involved?
- b. responding quickly to calls for assistance?

A4

Taking everything into account, how good a job do you think the police in this city are doing? *(very poor/excellent, 5-point scale)*

1-Excellent 2-Very Good 3-Average 4-Poor 5-Very Poor

A5

Taking everything into account, how good a job do you think the police in this country are doing? (*very poor/excellent, 5-point scale*)

1-Excellent 2-Very Good 3-Average 4-Poor 5-Very Poor

Section B: Crime and Safety

B1

Thinking of the last year or so – Do you think that crime has increased, decreased, or remained about the same in the city of Winnipeg?

(1) Increased

- (2) Decreased
- (3) Remained the same
- (9) No opinion

B2

Still thinking of the last year or so, how do you think Winnipeg compares with other major Canadian cities in terms of the amount of crime? Would you say Winnipeg has:

- (1) Much more crime
- (2) More crime
- (3) About the same amount of crime
- (4) Less crime
- (5) Much less crime
- (9) No opinion

B3

During the last year or so do you think that crime has increased, decreased or remained about the same in your neighbourhood?

- (1) Increased
- (2) Decreased
- (3) Remained the same
- (9) No opinion

B4

I am now going to read you a few statements about the seriousness of various problems in your neighbourhood only.

On a scale from 1 to 5 in which 1 is not at all serious, 2 is somewhat serious, 3 is serious, 4 is very serious, and 5 is extremely serious. (**REPEAT SCALE IF NECESSARY**).

		Not Very Serious	Somewh at Serious	Seriou s	Very Seriou s	Extremel y Serious
B4.1	Break and enter to homes?		2	3	4	5
B4.2	Vandalism, graffiti or other deliberate damage to property or vehicles?		2	3	4	5
B4.3	Traffic violations?	\Box_1	2	3	4	5
B4.4	Assaults?	\Box_1	2	3	4	5
B4.5	Gang activity?	\Box_1	2	3	4	5
B4.6	People using drugs	\Box_1	2	3	4	5

B4.7	People Dealing drugs?		2	3	4	5
B4.8	Community Disturbances?	\Box_1	2	3	4	5
B4.9	Robbery?	\Box_1	2	3	4	5
B4.10	Theft from cars?	\Box_1	2	3	4	5
B4.11	People hanging around on the streets?	\Box_1	2	3	4	5

B5

How safe do you feel or would you feel walking alone in your neighbourhood during the day? Do you think it is:

- (1) Very safe
- (2) Reasonably safe
- (3) Somewhat unsafe
- (4) Very unsafe
- (9) No opinion

B6

How about walking alone after dark in your neighbourhood? Would you feel:

- (1) Very safe
- (2) Reasonably safe
- (3) Somewhat unsafe
- (4) Very unsafe
- (9) No opinion

B7

How safe do you feel or would you feel walking downtown alone during the day?

- (1) Very safe
- (2) Reasonably safe
- (3) Somewhat unsafe
- (4) Very unsafe
- (9) No opinion

B8

How about walking alone downtown after dark? Would you feel:

- (1) Very safe
- (2) Reasonably safe
- (3) Somewhat unsafe
- (4) Very unsafe
- (9) No opinion

B9

During the last year were you the victim of a crime that you did not report?

(1) Yes

- (2) No (SKIP TO QUESTION C1)
- (9) Refused to answer (SKIP TO QUESTION C1)

B10.1

Was this a personal or property related crime?

- (1) Personal
- (2) Property
- (9) Refused to answer

B10.2

Why didn't you report this incident (DO NOT READ)?

- (1) Too inconvenient
- (2) Too embarrassing
- (3) Didn't want my insurance premiums to increase
- (4) Wasn't serious enough to report
- (5) I didn't think the police could/would do anything about it
- (6) I didn't know how to contact the police
- (7) Other (record)
- (9) Don't Know

Section C: Citizens who Contacted the Police

C1

Excluding traffic related matters; during the last year did you contact the Winnipeg Police Service for any reason?

(ONLY INCLUDE INCIDENTS WHERE THE RESPONDENT CONTACTED THE POLICE SERVICE. DO NOT INCLUDE INCIDENTS WHERE THE POLICE CONTACTED THE RESPONDENT OR TRAFFIC RELATED INCIDENTS IN THIS SECTION).

(1) Yes (CONTINUE)

(2) No (SKIP TO QUESTION D1)

(9) Refused to answer (SKIP TO QUESTION D1)

C2

What was your level of satisfaction with this interaction?

(1) Very satisfied

(2) Satisfied

(3) Neither satisfied nor dissatisfied

(4) Dissatisfied

(5) Very dissatisfied

(9) No opinion

Section D: Citizens Who Have Been Contacted by Police

D1

Excluding traffic related matters, in the last year did the Winnipeg Police Service contact you for any reason?

- (1) Yes (CONTINUE)
- (2) No (SKIP TO QUESTION E1)
- (9) Refused to answer (SKIP TO QUESTION E1)

D2

What was your level of satisfaction with this interaction?

(1) Very satisfied

(2) Satisfied

(3) Neither satisfied nor dissatisfied

(4) Dissatisfied

(5) Very dissatisfied

(9) No opinion

Section E: Complaints

E1

Have you had any reason to complain about the conduct of a Winnipeg Police officer in the past year?

 \Box_1 Yes

 \square_2 No (Skip to F1)

E2

Did you proceed to make a complaint to the Police Service?

 $\Box_1 \text{ Yes (Skip to E4)} \\ \Box_2 \text{ No} \\ \Box_9 \text{ Refused (Skip to E4)}$

E3

Why did you decide not to make a complaint?

E4

What was your level of satisfaction with the response to your complaint?

(1) Very satisfied

(2) Satisfied

(3) Neither satisfied nor dissatisfied

(4) Dissatisfied

(5) Very dissatisfied

(9) No opinion

Section F: Traffic

F1

Photo radar and red light cameras have been placed around the city to detect and fine the owners of speeding vehicles at schools and construction locations as well as to detect and fine the owners of vehicles that run red lights.

Do you personally approve or disapprove of:

(REPEAT SCALE IF NECESSARY).

		Strong ly Appro ve	Moderat ely Approve	Mode rately Disap prove	Strong ly Disapp rove	No Opinion
F1.1	The use of photo radar cameras in school zones?	1	2	3	4	5
F1.2	The use of photo radar cameras in construction zones?	1	2	3	4	5
F1.3	The use of red light cameras at certain intersections?	1	2	3	4	5
F1.4	Drivers exceeding posted speeds in school areas receiving fines	1	2	3	4	5
F1.5	The use of photo radar cameras in other areas not near schools or construction, but which have had frequent collisions or traffic events?.		2	3	4	5
F1.6	The use of photo radar cameras in other areas regardless of school, construction zones etc		2	3	4	5

F2

Has anyone in your household received a ticket due to an offense detected by a red light or photo radar camera?

- \square_1 Yes
- $\square_2 No$
- \square_3 Not sure
- \square_4 Refused

F3

During the last year were you involved in a traffic collision to which police attended?

 \square_1 Yes

 $\square_2 No$

F4 Show If F3_Yes

What was your level of satisfaction with this interaction?

- (1) Very satisfied
- (2) Satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Dissatisfied
- (5) Very dissatisfied
- (9) No opinion

F5

During the last year were you stopped by a Winnipeg Police Officer for a traffic violation?

 $\square_1 \operatorname{Yes}$

 $\square_2 \, No$

F6 Show If F5_Yes

Would you say the police were:

 \square_1 Very fair

 \square_2 Fair

 \square_3 Unfair

 \square_4 Very unfair

□₅ [DO NOT READ] No opinion

F7

During the last year were you stopped at a road-side spot check (formerly called Checkstop or Alert) enforced by the Winnipeg Police?

 $\Box_1 \operatorname{Yes} \\ \Box_2 \operatorname{No}$

F8 Show If F7_Yes

What was your level of satisfaction with this interaction?

(1) Very satisfied

(2) Satisfied

- (3) Neither satisfied nor dissatisfied
- (4) Dissatisfied
- (5) Very dissatisfied
- (9) No opinion

F9

With respect to the traffic laws in general, should the police be more strict, less strict or about the same as in the past?

- \square_1 More
- \square_2 Less
- \square_3 Same
- □4 [DO NOT READ] No opinion

Section G: General Policing Issues and Satisfaction Issues

G1

Please rate the importance of the following police activities on a scale from 1 to 5 in which 1 is not very important and 5 is extremely important. (REPEAT SCALE IF NECESSARY).

		1 - Not very important	2	3	4	5 - Extremel y important	Don't know
a.	Being visible on patrol	\Box_1	\square_2	\Box_3	\Box_4	\square_5	□9
b.	Conducting criminal investigations	\Box_1	\square_2		\Box_4	\Box_5	□9
c.	Traffic enforcement	\Box_1	\Box_2	\Box_3	4		□9
d.	Crime prevention	\square_1	\square_2	\Box_3	\Box_4		□9
e.	Concentrated effort on gang enforcement	\Box_1	\square_2		\Box_4	\Box_5	\Box 9
f.	Concentrated effort on drug dealers	\Box_1	\square_2	\square_3	\Box_4	\Box_5	□9
g.	Responding promptly to calls	\Box_1	\square_2		4		9
h.	Concentrated effort on intoxicated persons, panhandlers and graffiti artists		\square_2		\Box_4	\Box_5	□9
i.	Keeping peace and order on the streets	\Box_1	\square_2	\Box_3	4	\Box_5	□9
j.	Community and diversity relations work	\Box_1	\square_2	\square_3	\Box_4	\Box_5	□9
k.	Crime Education and Safety in Schools		\square_2	\Box_3	4	\Box_5	□9
1.	Victim Services	\Box_1	\square_2	\square_3	\Box_4	\Box_5	□9

G2

Do you think, in general, the Winnipeg Police Service does an excellent, good, average, poor or very poor job of: **(REPEAT SCALE IF NECESSARY).**

		Excellent	Good	Average	Poor	Very Poor	No opinion
a.	Enforcing the laws	\Box_1	\square_2	\square_3	\Box_4	\Box_5	
b.	Promptly responding to calls	\Box_1	\square_2		\Box_4	\Box_5	\Box_6
c.	Being approachable to the public	\Box_1	\square_2	\Box_3			\Box_6
d.	Ensuring the safety of citizens in your area	\Box_1	\square_2	\square_3	\square_4	\Box_5	\Box_6
e.	Treating people fairly	\Box_1	\square_2		\square_4	\Box_5	\Box_6

f.	Being Professional	\Box_1	\square_2		\Box_4	\Box_5	\square_6
g.	Treating citizens with courtesy	\square_1	\square_2		\Box_4	\Box_5	\square_6
h.	Being trustworthy	\square_1	\square_2	\square_3	\Box_4	\Box_5	\square_6

G3

How much confidence do you have in the police?

- (1) A great deal of confidence
- (2) Some confidence
- (3) An Average amount of confidence
- (4) Not very much confidence
- (5) No confidence at all
- (6) [DO NOT READ] No opinion

G4

How would you rate the level of funding received by the Winnipeg Police Service?

- (1) Over funded
- (2) Appropriately and adequately funded
- (3) Under funded
- (9) No Opinion

G5

How would you rate the number of officers the Winnipeg Police Service has....?

- \square_1 Too many
- \square_2 About right
- \square_3 Too Few
- \square_9 No opinion

G6

Does the Winnipeg Police Service meet your needs, values and expectations?

- (1) Always/Consistently
- (2) Usually
- (3) Sometimes
- (4) Occasionally
- (5) Rarely/Never
- (9) No Opinion

G7

How would you rate the overall quality of police service in Winnipeg?

- \Box_1 Excellent
- $\square_2 \text{ Good}$
- □₃ Average
- \square_4 Poor
- □₅ Very Poor
- \square_9 [DO NOT READ] No opinion

Section H: Demographic Information

H4

Do you have a friend or relative who is a police officer?

(Interviewer comment: if the respondent is a police officer themselves, record as "yes".)

- \Box_1 Yes
- $\square_2 No$
- \square_9 Refused

H5

About how long have you lived in your neighbourhood?

 O_1 One year or less O_2 2-5 years O_3 6-10 years O_4 11-25 years O_5 More than 25 years O_9 Don't know

H6

And how long have you lived in The City of Winnipeg?

- O_1 One year or less
- O_2 2-5 years
- **O**₃ 6-10 years
- O₄ 11-25 years
- O_5 More than 25 years
- O₉ Don't know

H7

In which of the following categories would you say your total household income, that is, the income of all persons living in the household, falls?

(READ LIST)

O₁ Under \$30,000
O₂ \$30,001 - \$50,000
O₃ \$50,001 - \$75,000
O₄ \$75,001 - \$100,000
O₅ \$100,001 - \$250,000
O₄ \$ more than \$250,000
O₂ \$ more than \$250,000
O₂ \$ [DO NOT READ] Refused

H8

What is the highest level of formal education you have achieved.

- O_1 Less than high school
- O_2 Completed high school
- O₃ Some college or university O₄ Completed college degree/diploma
- O₅ Completed university degree
- O₆ Completed university graduate degree
- O_9 Refused