



## 239 ADDENDUM 1

### PROVISION OF REMEDY ARS SOFTWARE SUPPORT

#### **URGENT**

**PLEASE FORWARD THIS DOCUMENT TO  
WHOEVER IS IN POSSESSION OF THE BID  
OPPORTUNITY**

ISSUED: January 30, 2008  
BY: Rachel Eccles  
TELEPHONE NO. (204) 986-2451

**THIS ADDENDUM SHALL BE INCORPORATED  
INTO THE BID OPPORTUNITY AND SHALL  
FORM A PART OF THE CONTRACT  
DOCUMENTS**

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Please note the following and attached changes, corrections, additions, deletions, information and/or instructions in connection with the Bid Opportunity, and be governed accordingly. Failure to acknowledge receipt of this Addendum in Paragraph 8 of Form A: Bid may render your Bid non-responsive.

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#### **PART B – BIDDING PROCEDURES**

Revise: B2.1 to read: The Submission Deadline is 4:00 p.m. Winnipeg time, February 8, 2008.

#### **PART D – SUPPLEMENTAL CONDITIONS**

Revise: D2.1 to read: The Work to be done under the Contract shall consist of the provision of Remedy ARS software support, **for the period March 1, 2008 to February 28, 2009.**

Add: D6.4 The City intends to award this Contract by February 15, 2008.

#### **PART E – SPECIFICATIONS**

Add: E1.3 The Bidder shall be an **Authorized BMC support provider** of Remedy products.