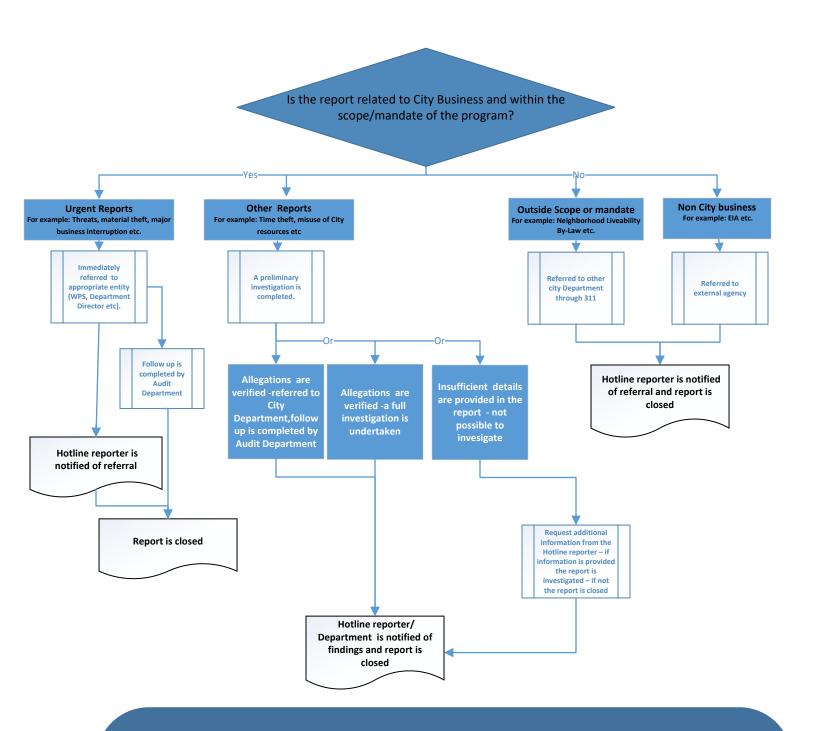
The City Audit Department receives reports containing allegations of wrongdoing through many avenues. All reports are managed in a consistent manner and are entered into the secure case management system.

Reports are reviewed by the City Auditor or designate within one business day.



Investigation of Hotline reports often result in the Audit Department making recommendations to the Public Service related to internal controls, improved processes, etc. The Audit Department follows up on the implementation of all recommendations.